



5 Ways K-12 Schools Can Improve Communications with Zayo Voice

Zayo Education's cloud-based VoIP solution is designed specifically for the evolving communication needs of educational institutions. With its powerful, flexible, and reliable features, Zayo Voice, a cloud based VoIP Solution, transforms how schools manage communication across campuses, helping educators stay connected, protect their privacy, and improve operational efficiency.

1

Stay Reachable from Anywhere

School administrators, principals, and teachers often manage multiple responsibilities across campuses. Zayo Voice's mobile app allows users to manage calls, messages, and voicemails from any device. Whether on campus or traveling between schools, staff can stay connected using a single platform, ensuring they are reachable anywhere, anytime.

4

Save Valuable Time in Emergencies

In critical situations, fast and accurate communication is essential. Zayo Voice's advanced 911 services allow dispatchers to pinpoint the exact location of a call, helping first responders navigate directly to the source of the emergency. Additionally, automated group notifications alert key personnel when 911 is dialed, ensuring a coordinated response from school leadership.

2

Protect Staff and Teacher Privacy

In today's digital world, protecting personal information is critical. Zayo Voice provides each staff member with a professional district phone number for all communications. Whether handling calls, texts, or voicemails, teachers and staff can use this number to manage communication without revealing personal contact details. This feature is particularly important in remote or hybrid learning environments where educators engage with students and parents from various locations.

5

Communicate Effectively Across Multiple Channels

Zayo Voice integrates voice and messaging tools into a single platform, allowing teachers, administrators, and staff to collaborate seamlessly. Whether through instant messaging or audio calls, Zayo Voice makes it easy to stay connected and improve teamwork—whether on-campus or working remotely.

3

Improve Efficiency and Productivity with Advanced Call Management

Handling high call volumes, especially during peak times like registration or school events, can overwhelm staff. Zayo Voice's Automatic Call Distributor (ACD) offers intelligent call routing, queueing, and real-time reporting. This ensures that calls are efficiently managed, reducing the burden on IT teams and providing better service to parents and community members.



Why Zayo Education?

Zayo Education offers Zayo Voice, a reliable VoIP solution designed for the education sector, ensuring:

- 99.999% uptime to maintain continuous communication.
- Scalability to grow with your district's needs.
- User-friendly portal for centralized management.
- Dedicated support with Managed Services experts available 24/7.

Ready to Transform Communication at Your School?



Connect with Zayo Education today to learn more about how Zayo Voice can enhance your district's communication infrastructure. Schedule a consultation or request a demo to see how our cloud-based VoIP solution can meet your school's needs.