

Zayo Group, LLC

Schedule of

GENERAL REGULATIONS FOR EXCHANGE SERVICES

Applying to the Intrastate Regulated Services and Facilities of this Company in the State of Utah

THIS TARIFF REPLACES AND SUPERSEDES
ELECTRIC LIGHTWAVE, LLC DBA ALLSTREAM
UTAH PRICE LIST

Issued: December 28, 2023

Issued By:

Corporate Attorney
Zayo Group, LLC
1821 30th Street, Unit A
Boulder, CO 80301

Effective Date: January 1, 2024

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APPLICATION OF PRICE LIST

This price list sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services within the State of Utah by Zayo Group, LLC (hereinafter “The Company”).

The Company has been authorized by the Public Service Commission of Utah to provide competitive local exchange and interexchange services as a facilities-based carrier and reseller. The rates and rules contained herein are subject to change pursuant to the rules and regulations of the Public Service Commission of Utah.

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS USED IN THIS PRICE LIST

The following symbols shall be used in this price list for the purpose indicated below:

- C To signify changed listing, rule, or condition which may affect rates or charges
- D To signify discontinued material, including listing, rate, rule or condition
- I To signify increase
- L To signify material relocated from or to another part of the price list
schedules with no change in text, rate, rule or condition
- N To signify new material including listing, rate, rule or condition
- R To signify reduction
- S To signify reissued matter
- T To signify a change in wording of text but not a change in rate, rule or
condition.

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SERVICE AREA

This price list sets forth service offerings, rates, terms and conditions applicable to the furnishing of the Company's end user intrastate telecommunications services to Customers within the State of Utah.

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CUSTOMER CONTACT

For establishment of service, complaints and inquiries regarding service and billing, or reporting or inquiring about network outages or service problems.

Zayo Group, LLC
1821 30th Street, Unit A
Boulder CO 80301
Customer Service: Toll Free 1-888-444-1976
Maintenance:: Toll Free 1-800-662-4354

COMMISSION CONTACT

For complaints, inquiries and matters concerning rates, terms or conditions of this price list.

Zayo Group, LLC
Legal Department
1401 Wynkoop Street, Unit 500
Denver, CO 80202

Issued: December 28, 2023

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1.0 DEFINITIONS

The following definitions are used throughout this price list.

Access Lines: A telephone facility which permits access to and from both the Customer's premises and the telephone exchange or serving central office.

Advance Payment: A payment required before the start of service. It may consist of any required construction cost, all appropriate non-recurring charges, and an estimate of the first months recurring charges.

Agent: A business representative authorized by the Company, whose function is to bring about, modify, affect, accept performance of, or terminate contractual obligations between the Company and its applicants or Customers.

Applicant: A person who applies for telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

Application: A request made in writing for telephone service.

Authorized User: A person, firm or corporation which is authorized by the Company to be connected to the service of the Customer or joint user.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

1.0 DEFINITIONS - (cont.)

Basic Rate Area: A specific area, within which the schedule rates for local exchange service apply without exchange line mileage or without special rates in lieu of mileage.

Bit: The smallest unit of information in the binary system of notation.

1.0 DEFINITIONS - (cont.)

CCS: One hundred call seconds or one hundred seconds of telephone conversation. One hour of traffic is equal to 36 CCS.

Call Blocking: Provides a user the ability to have their number not delivered to the called station.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Central Office: Company facilities where subscribers' lines are joined to switching equipment for connecting other subscribers to each other, locally and long distance.

Company or Zayo Group, LLC: The issuer of this price list.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

1.0 DEFINITIONS - (cont.)

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transportation Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

1.0 DEFINITIONS - (cont.)

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Nonlisted Service: Means a Customer is not listed in the published directory, but is listed in the directory assistance database.

Non-Published Service: Means a Customer is not listed in the published directory nor in the directory assistance database.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service

1.0 DEFINITIONS - (cont.)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this price list, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's LEC-provided local exchange access line.

Shared Outbound Calls: Refers to calls in Feature Group D exchanges whereby the Customer's local telephone lines are presubscribed by the local exchange company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's network. Calls to stations within the Customers LATA may be placed by dialing "10 + NXX" or "101XXXX"/"10XXX" plus 1 + 10-digit number.

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1.0 DEFINITIONS- (cont.)

User or End User: A Customer or any other person authorized by a Customer to use service provided under this price list.

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2.0 REGULATIONS

2.1 Undertaking of the Company:

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this price list in connection with one-way and/or two-way information transmission between points within the State of Utah.

The services offered herein may be used for any lawful purpose. There are no restrictions on sharing or resale of the Company's services. However, the Customer remains liable for all obligations under this price list even if such sharing or resale arrangements exist regardless of the Company's knowledge of these arrangements. If service is jointly ordered by more than one Customer, each is jointly and severally liable for all obligations.

The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.0 REGULATIONS - (cont.)

2.1 Undertaking of the Company: - (cont.)

2.1.1 Scope - (cont.)

Company services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of any tariff or price list of such other communications carriers.

The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

The services of the Company are furnished for the transmission of voice communications but may also be used for data, facsimile, signaling, metering, or other similar communications, subject to the transmission capabilities of the technologies or combination of technologies available. Service is available twenty-four hours a day, seven days a week.

2.0 REGULATIONS - (cont.)

2.2 Shortage of Equipment or Facilities

The Company reserves the right to limit or to allocate the use of its existing and future facilities when necessary because of a lack of facilities or due to any cause beyond the Company's control.

The furnishing of service under this price list is subject to the availability on a continuing basis of all facilities necessary to provide the service. Services will be provided using the Company's fiber optic and other facilities as well as facilities the Company may obtain from other carriers.

2.3 Selection of Transmission

The Company selects and/or arranges for directly or with its underlying carrier(s) the channels and/or service components and underlying network facilities used to provide service. The Company may modify or change the channels, service components and underlying Company facilities or underlying carrier at any time subject to Part 68 of the FCC's Rules and Regulations and this price list.

2.0 REGULATIONS - (cont.)2.4 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2.0 REGULATIONS - (cont.)

2.5 Provision of Equipment and Facilities

The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this price list. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.0 REGULATIONS - (cont.)

2.6 Terms and Conditions

Service is provided on the basis of a minimum term of at least one month, 24-hours per day. For purposes of this price list, a month is considered to have 30 days. All calculations of dates set forth in this price list shall be based on calendar days, unless otherwise specified herein.

This price list shall be interpreted and governed by the laws of the State of Utah.

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2.0 REGULATIONS - (cont.)

2.7 Non-routine Installation and Special Construction

2.7.1 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply.

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2.0 REGULATIONS - (cont.)2.7 Non-routine Installation and Special Construction - (cont.)2.7.2 Special Construction

Subject to the agreement of the Company, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction may include that construction undertaken:

- (a) where facilities are not presently available;
- (b) of a type other than that which the Company would normally utilize in the furnishing of its service
- (c) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) in a quantity greater than that which the Company would normally utilize in the furnishing of its services;
- (e) on an expedited basis;
- (f) on a temporary basis until permanent facilities are available;
- (g) involving abnormal costs; or
- (h) in advance of normal construction.

Special construction will be undertaken at the discretion of Zayo consistent with budgetary responsibilities and consideration for the impact on Zayo's other Customers and contractual responsibilities.

2.0 REGULATIONS - (cont.)2.8 Ownership of Facilities

Title to all facilities and equipment, and related plans and proposals, provided by the Company in furnishing service remains with the Company, its agents or contractors. Such facilities and equipment, plans and proposals shall be returned to the Company by the Customer whenever requested, within a reasonable period following the request in as good condition as reasonable wear will permit.

2.9 Government Authorization

The provision of the Company's services is subject to and contingent upon the Company obtaining and retaining all governmental authorizations that may be required or be deemed necessary by the Company. The Company shall use reasonable efforts to obtain and keep in effect all such governmental authorizations. The Company shall be entitled to take, and shall have no liability for, any action necessary to bring its facilities and/or services into conformance with any requirement or request of the Federal Communications Commission or other governing entity or agency.

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2.0 REGULATIONS - (cont.)

2.10 Rights-of-Way

Provisioning of the Company's services is subject to and contingent upon the Company's ability to obtain and maintain rights-of-way and access to private property necessary for installation of the facilities used to provide the Company's services to the Customer's service point as agreed to by the Company.

2.0 REGULATIONS - (cont.)2.11 Liability of the Company

The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, outages, omissions, interruptions, delays, errors, or other defects, representations, failures arising out of the use of these services or failure to furnish service, whether caused by act, omission or negligence, shall be limited to extension of allowances as set forth in the section of this price list on Allowances for Interruptions in Service. The extension of such allowances for interruption shall be the sole remedy of the Customer or other person, and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

The Company shall not be liable for any delay or failure of performance of equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government, or of any other government, including state and local agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockout, work stoppages, or other labor difficulties.

The Company shall not be liable for any act, omission or defect of any entity furnishing to the Company or to the Customer services, facilities or equipment used for or with the Company's services; or for the acts or omissions of common carriers or warehousemen.

2.0 REGULATIONS - (cont.)2.11 Liability of the Company - (cont.)

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for:

- (a) any loss, destruction or damage to property of the Customer or any third party, or the death or injury of any person, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invites; and
- (b) any damages or losses due to the fault or negligence of the Customer or due to the failure of malfunction of Customer- provided equipment or facilities.

The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any liability whatsoever, and for any damages caused or claimed to have been caused in any way, directly or indirectly, as a result of any such installation.

The Company is not liable for any defacement of or damage to Customer's premises resulting from the furnishing of services or equipment or the installation or removal thereof, unless such defacement or damage is caused by the willful misconduct of the Company's employees or agents.

The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss, expense, damage or liability arising from Customer's use of services involving claims for libel, slander, invasion of privacy, or infringement of copyright, patent, trade secret, or proprietary or intellectual property right of any third party arising from any act or omission by the Customer, including without limitation, the Customer's own communications or use of the Company's services and facilities in a manner not contemplated by this price list or any agreement between the Customer and the Company.

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2.0 REGULATIONS - (cont.)2.11 Liability of the Company - (cont.)

The Company's entire liability, if any, for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

With respect to the furnishing of Company's services to public safety answering points or municipal emergency service providers, the Company's liability, if any, will be limited to the lesser of:

- (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in providing the service; or
- (b) the sum of \$1,000.00.

In the event parties other than Customer, including but not limited to joint users and the Customer's Customers, shall have use of the Company's service directly or indirectly through the Customer, then the Customer agrees to forever indemnify and hold the Company harmless from and against any and all such claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to the Company's furnishing of service.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2.0 REGULATIONS - (cont.)

2.12 Indemnification

With respect to any service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses; for:

- (a) any loss, destruction or damage to property of the Customer or any third party, or the death or injury of any person, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; and
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by this price list or any agreement between the Customer and the Company.

2.0 REGULATIONS - (cont.)2.13 Allowances for Interruptions in Service

A credit allowance will be given for interruptions of service, subject to the provisions of this section.

2.13.1 Credit for Service Interruptions

A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this price list. An interruption in service is considered to exist when a circuit, service or facility is unusable.

An interruption period begins when the Customer reports a circuit, service or facility to be interrupted and releases it for testing and repair. An interruption period ends when the circuit, service or facility is operative.

If the Customer reports an interruption but declines to release the circuit, service or facility for testing and repair, no interruption period will be deemed to exist.

A credit allowance is applied on a pro rata basis, dependent on the duration of the interruption, against the monthly recurring charges payable by Customer under this price list, and shall be expressly indicated on the next Customer bill. Only those facilities on an interrupted portion of a circuit or service will receive a credit.

For calculating credit allowances, every month is considered to have 30 days. The credit allowance(s) for an interruption or for a series of interruptions shall not exceed any applicable monthly rates.

2.0 REGULATIONS - (cont.)

2.13 Allowance for Interruptions of Service - (cont.)

2.13.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer, authorized user or joint user.
- (b) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (c) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (d) interruptions of service during a period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (e) interruption of service due to circumstances or causes beyond the control of Company.

2.0 REGULATIONS - (cont.)2.14 Obligations of the Customer

The obligations of the Customer shall include the following:

- (a) The Customer shall be responsible for any damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer.
- (b) The Customer shall provide at no charge, as specified by the Company, any personnel, equipment, space, power, heating and air conditioning needed to operate, and maintain a proper operating environment for the Company's facilities and equipment installed on the Customer's premises
- (c) If required by the Company, the Customer shall obtain, maintain, and otherwise have fully responsibility for all rights-of-way and conduit necessary for installation of the Company's facilities from the building entrance or property line to the location of the Company's equipment space on the Customer's premises. The Customer may be required to bear any costs associated with obtaining and maintaining the rights-of-way described herein, including building modification costs. The Customer shall also be responsible for complying with all applicable laws, and obtaining all required permits or other approvals related to the location and installation of the Company's facilities and equipment in the Customer's premises or within the rights-of-way for which the Customer is responsible. The Customer and the Company may mutually agree to enter into a contract under which the Company will provide some or all such non-regulated services and facilities.

2.0 REGULATIONS - (cont.)2.14 Obligations of the Customer - (cont.)

- (d) The Customer shall grant or obtain permission for the Company's employees or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or removing the facilities or equipment of the Company and/or inspecting the Customer-provided equipment which is connected to the Company's facilities.
- (e) The Customer shall be responsible for the provision, operation and maintenance of any Customer-provided terminal equipment connected to the Company's equipment and facilities, and for ensuring compatibility with the Company's equipment and facilities. The Customer shall be responsible for ensuring that the Customer-provided equipment shall not cause damage to the Company's equipment, facilities and wiring or injury to the Company's employees or to other persons. Upon the Company's request, the Customer will submit to the Company a complete manufacturer's specification sheet for each item of the Customer-provided equipment that is or is proposed to be attached to the Company's facilities. The Company may provide, at the Customer's expense, any additional protective equipment required, in the sole opinion of the Company, to prevent damage or injury resulting from the connection of any Customer-provided equipment.
- (f) The Customer warrants that the services pursuant to this price list are intrastate in nature.
- (g) The Customer shall cooperate with the Company to plan, coordinate and undertake any actions required to maintain maximum network capability following natural or manmade disasters which affect telecommunications services.

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2.0 REGULATIONS - (cont.)

2.15 Use of Service

2.15.1 Prohibited Uses

The Customer shall not use or allow the use of the Company's facilities or equipment installed at the Customer's premises for any purpose other than that for which the Company provides it, without the prior written consent of the Company.

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2.0 REGULATIONS - (cont.)

2.15 Use of Service - (cont.)

2.15.2 Abuse

The abuse of Company Services is prohibited. Abuse includes, but is not limited to, the following activities:

- (a) Using service to make calls which might reasonably be expected to frighten, torment, or harass another; or
- (b) Using service in such a way that it interferes unreasonably with the use of Company services by others.

2.15.3 Fraudulent Use

The fraudulent use of, or the intended or attempted fraudulent use of service is prohibited. Fraudulent use consists of using or attempting to use service with the intent to avoid the payment, either in whole or in part, of the price listed charges for the service including but not limited to:

- (a) Rearranging, tampering with, or making connections not authorized by this price list to any network components used to furnish service; or
- (b) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.

2.0 REGULATIONS - (cont.)2.16 Customer Equipment and Channels2.16.1 General

A Customer may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A Customer may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice- grade telephonic communication except as specifically stated in this price list.

2.16.2 Interconnection of Facilities

- (a) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (b) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or price lists of the other communications carriers which are applicable to such connections.
- (c) Facilities furnished under this price list may be connected to Customer provided terminal equipment in accordance with the provisions of this price list. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User- provided wiring shall be installed and maintained in compliance with those regulations.

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2.0 REGULATIONS - (cont.)

2.16 Customer Equipment and Channels - (cont.)

2.16.3 Inspections

- (a) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

- (b) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

2.0 REGULATIONS - (cont.)2.17 Payments

Obligations of the Customer with regard to payments shall include:

- (a) The Customer shall pay outstanding charges in full within 30 days of the invoice date. Charges normally will be invoiced in advance, with monthly recurring charges invoiced on or about the first of the month for which the charges apply. Amounts not paid within thirty (30) days after the date of the invoice are considered delinquent and are subject to Late Payment Charges pursuant to section 2.17.1 of this price list.

The Customer is responsible for safeguarding the service from use by unauthorized persons, and to pay all charges for use of the service by any persons whether or not authorized by the Customer, except in those instances where it has been determined that the Customer's present and former employees, agents and authorized users were not responsible for calls billed to the Customer via third party billing and the Company did not verify that the charges for the call would be accepted. The Customer is not responsible for unauthorized use of service to the extent such use is proximately caused by the Company's willful or negligent act.

- (b) If required by the Company, the Customer shall make an advance payment before services are furnished, which advance payment will be credited to the Customer's initial bill. The Company may require such an advance payment, which may be in addition to a deposit, if the Company considers this action necessary to safeguard its interests.

2.0 REGULATIONS - (cont.)2.17 Payments - (cont.)

- (c) The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.
- (d) A \$25.00 service charge shall be imposed for any payment for which a draft is returned for insufficient funds.
- (e) Any Customer who has been underbilled for services rendered will be notified by the Company upon the discovery of the underbilling. Notification will include the reason(s) that the underbilling occurred. The Customer is responsible for payment of unbilled charges for services rendered up to and including twenty four (24) months prior to the issuance of the notification to the Customer.

2.17.1 Late Payment Charge

A Late Payment Charge of 1.50 percent (1 1/2%) will apply to each Customer bill when the previous months bill has not been paid in full, leaving an unpaid balance carried forward. The late payment charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current months bill. The amount of the late payment penalty shall be indicated on the Customer's bill.

2.0 REGULATIONS - (cont.)2.17 Payments - (cont.)2.17.2 Disputed Bills

Any Customer who disputes a portion of a bill rendered for Company services shall pay the undisputed portion of the bill and provide written notice to the Company that such unpaid amount is in dispute within thirty (30) days of receipt of the bill. If such written notice is not received by the Company within thirty (30) days as indicated above, the bill statement shall be deemed to be correct and payable in full by the Customer.

- (a) In the event a Customer and the Company cannot resolve the dispute to their mutual satisfaction, the Customer may contact the Public Service Commission of Utah in accordance with the Commission's rules of procedure.
- (b) Once the investigation is completed the Customer shall submit payment of any outstanding amounts deemed due, to the Company, within five (5) working days.

2.17.3 Moves, Adds and Changes

Upon written request from the Customer, the Company will transfer an existing service from one location to another, change from one class of service to another, or add additional services or features to specific lines and equipment. The Company may charge the Customer a non-recurring charge for such service.

2.0 REGULATIONS - (cont.)2.18 Deposits

- (a) If the Customer cannot establish a satisfactory credit standing with the Company, the Customer shall make a deposit before a service is furnished or continued. Such deposit shall be held as a guarantee for the payment of charges. The Company may require such a deposit, which may be in addition to an advance payment, if the Company considers this action necessary to safeguard its interests. The deposit shall not exceed two-twelfths (2/12) of estimated annual billings. At any time, at its option, or after twelve (12) months of service if the Customer has not been delinquent in the payment of the Company bills, the Company may return the deposit or credit it to the Customer's account. When a service is discontinued the amount of any applicable deposit will be applied to the Customer's account and any credit balance remaining will be refunded.
- (b) Interest on deposits held shall be accrued at the rate applicable to the Company's escrow account in which such deposits are held.
- (c) Upon termination of service, the Company shall return to the Customer the amount then on deposit plus accrued interest, less any amounts due to the Company due to the Company by the Customer for service rendered on the telephone account for which the deposit was collected.
- (d) Any deposit, plus accrued interest, may be applied to the Customer's telephone account following completion of twelve months' satisfactory payment. The credit will be applied against service in the 13th and, if appropriate, subsequent months once satisfactory credit is established. Upon the Customer's request, the refund shall be made in the form of a check issued and mailed to the subscriber no longer.

2.0 REGULATIONS - (cont.)

2.19 Grounds for Refusal of Service

The Company may refuse to establish service if any of the following conditions exist:

- (a) The applicant has an outstanding amount due for similar utility services and the applicant is unwilling to make acceptable arrangements with the utility for payment.
- (b) A condition exists which in the utility's judgment is unsafe or hazardous to the applicant, the general population, or the utility's personnel, agents or facilities.
- (c) Refusal by the applicant to provide the utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.
- (d) The Customer is known to be in violation of the utility's price lists filed with the Commission.
- (e) Failure of the Customer to furnish such funds, suitable facilities, and/or rights-of-way necessary to serve the Customer and which have been specified by the utility as a condition for providing service.
- (f) The Applicant falsifies his/her identity for the purpose of obtaining service.

2.0 REGULATIONS - (cont.)

2.20 Discontinuance of Service

2.20.1 With Written Notice to the Customer

The Company may, upon reasonable written notice to the Customer, discontinue services for any of the following reasons:

- (a) for nonpayment of any amounts owing to the Company; (b) the premises have been vacated by the Customer;
- (c) for tampering with the Company's property;
- (d) for violation of rules, service agreements, or filed price lists; (e) for

use of Customer equipment which adversely affects the Company's property, facilities, or service to its other Customers, or upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer, or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair; or

2.0 REGULATIONS - (cont.)

2.20 Discontinuance of Service - (cont.)

2.20.1 With Written Notice to the Customer - (cont.)

- (f) for any governmental prohibition, or required alteration of the services provided, or any violation of any applicable law or regulation, or unlawful use of service or use of service for unlawful purposes, the Company may immediately discontinue or suspend service; or
- (g) for fraudulent obtaining or use of service, including, but not limited to:
 - (1) providing false information to carrier the Company regarding the Customer's identity, address, creditworthiness, or current or planned use of common communications;
 - (2) using or attempting to use service by rearranging, tampering with, or making connection to the Company's service where not authorized by this price list;

2.0 REGULATIONS - (cont.)

2.20 Discontinuance of Service - (cont.)

2.20.1 With Written Notice to the Customer - (cont.)

- (3) using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
- (4) any other fraudulent means or device.

Whenever a fraudulent obtaining or use of a service is detected, the Company may discontinue service without notice, as described in 2.21.2 of this price list; provided, however, that if the Customer makes immediate payment for the estimated amount due for the service that had been fraudulently obtained, and for all costs resulting from such fraudulent use, the Company may choose to continue such service, subject to any applicable deposit requirements.

2.0 REGULATIONS - (cont.)

2.20 Discontinuance of Service - (cont.)

2.20.2 Without Written Notice to the Customer

The Company may deny or discontinue the furnishing of any and/or all service(s) to a Customer immediately and without prior notice to the Customer and without the Customer's permission for one or more of the following reasons:

- (a) **Dangerous Condition.** A condition immediately dangerous or hazardous to the life, physical safety, or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- (b) **Ordered to Terminate Service.** The Company is ordered to terminate service by any court, the Public Service Commission of Utah, or any other duly authorized public authority.
- (c) **Services Obtained Illegally.** The services(s) was (were) obtained, diverted or used without the authorization or knowledge of the Company.
- (d) **Customer Unable to be Contacted.** The Company has tried diligently to provide reasonable notice to the Customer, but has been unsuccessful in its attempt to contact the Customer

2.0 REGULATIONS - (cont.)

2.20 Discontinuance of Service - (cont.)

2.20.2 Without Written Notice to the Customer - (cont.)

- (e) Misrepresentation of Identity. The Customer has misrepresented the Customer's identity for purposes of obtaining telephone service and either does not have or has an inadequate security deposit on file with the Company and has an outstanding bill exceeding one hundred dollars (\$100).

2.20.3 Upon Customer Request

The Company will, upon Customer request, discontinue or suspend services due to the Customer's:

- (a) insolvency;
- (b) assignment for the benefit of creditors;
- (c) filing for bankruptcy or reorganization; or
- (d) failure to discharge an involuntary petition in bankruptcy within the time permitted by law.

2.0 REGULATIONS - (cont.)2.21 Cancellation by Customer

Customer may cancel local service by providing written or oral notice to Company at least three (3) days in advance of the day on which Service is to be disconnected, unless the terms of any Customer executed agreement dictate otherwise. Customer may cancel interexchange service by subscribing to another presubscribed interexchange carrier.

2.21.1 The Company will disconnect local service within one working day of the Customer's requested disconnect date. The local Service Customer is not liable for Service rendered to or at the account address or location after 11:59 p.m. of the requested disconnect date.

2.21.2 If Customer terminates a Services Agreement or all or any part of the Services thereunder to the end of the Services Term, Zayo may charge Customer an early termination fee equal to and including any or all of the following: 100% of the total MRC for the remainder of the Services Term plus any unpaid activation, installation and or special construction charges and all other fees or costs less amounts already paid whether previously waived or not.

Customer will not be liable for the early termination fees set forth above if Zayo breaches the Services Agreement or if Customer acknowledges that Zayo's Services of equal or greater MRC than the Services. Customer acknowledges that Zayo's damages for early termination would be difficult to determine and the termination charges(s) constitutes liquidated damages and is not intended as a penalty. All such amounts will become immediately due and payable by Customer to Zayo.

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2.0 REGULATIONS - (cont.)

2.22 Termination of Service

- (a) After the expiration of the initial contract period and if no new contract period is agreed upon, in writing, by the Company and Customer, service may be terminated upon 30 days advance notice to the Company and payment of all charges due to the date of termination of the service, including charges calculated at a month-to-month rate after the expiration of the contract period.
- (b) Prior to the expiration of the initial contract period, service may be terminated upon 30 days advance notice to the Company and upon payment of the termination charges hereinafter provided, in addition to all charges for the period service has been rendered.
- (c) The Customer is liable for termination charges up to a maximum amount equal to the total charges applicable for the remaining contract term.
- (d) The Customer may terminate service prior to the expiration of the term without liability if the Customer orders new service through the Company with a length and a minimum monthly billing commitment exceeding the original agreement. The former service will terminate on the start date of the new service.

2.0 REGULATIONS - (cont.)

2.23 Changes in Equipment and Services

The Company may substitute, change or rearrange any equipment, facility or system used in providing services at any time and from time to time, but shall not thereby materially decrease the technical parameters of the services provided pursuant to the Customer's service order.

The Customer shall not cause or allow any facility or equipment of the Company to be rearranged, moved, disconnected, altered or repaired without the Company's prior written consent.

Upon receipt of a written request from the Customer, the Company will add, delete or change locations or features of specific circuits and/or equipment. The Customer shall be liable for nonrecurring charges for such change. If a request for deletion of a service represents a cancellation prior to the applicable term of service, the Customer will be subject to termination charges.

2.0 REGULATIONS - (cont.)2.24 Restoration of Service

A reconnection charge of \$50.00 shall be imposed on any Customer whose service has been discontinued pursuant to the provisions of Section 2.20 of this price list. The Company reserves the right to impose additional advance payment and/or deposit requirements on such Customers prior to restoral of service, and to refuse to restore service until all amounts due have been paid.

Should the Customer request that service be restored during a period other than regular working hours, such as evenings or weekends, the Customer may be required to pay an after-hour charge for service reconnection.

2.25 Assignment

The Company may, without obtaining any further consent from the Customer, assign any of its rights, privileges or obligations under this price list: to any subsidiary, parent company or affiliate of the Company; pursuant to any sale or transfer of substantially all the business of the Company; or pursuant to any financing, merger or reorganization of the Company.

The Customer may, upon prior written consent of the Company, which consent shall not be unreasonably withheld, assign its rights, privileges or obligations under this price list: to any subsidiary, parent company or affiliate of the Customer; pursuant to any sale or transfer of substantially all the business of the Customer; or pursuant to any financing, merger or reorganization of the Customer. The Company reserves the right to terminate service if the Customer makes any assignment, transfer, or disposition of its rights, privileges or obligations under this price list without the consent of the Company. Any lawful successor to the Customer, or any other entity which accepts Company's service shall be obligated to pay to Company any amounts due.

2.0 REGULATIONS - (cont.)2.26 License, Agency or Partnership

No license, expressed or implied, is granted by the Company to the Customer by virtue of an agreement for the furnishing of service hereunder. Neither the Customer nor any joint or authorized users shall represent or otherwise indicate to its Customers or others that the Company jointly participates in the Customer's or joint user's services. The relationship between the Company and the Customer shall not be that of partners or agents for one or the other, and shall not be deemed to constitute a partnership or agency agreement, unless such relationship or agreement is expressly agreed to in writing by both the Company and the Customer.

2.27 Proprietary Information

Neither the Company nor the Customer or any joint or authorized user shall disclose any plans, drawings, trade secrets or other proprietary information of the other party which is made known in the course of the furnishing of service hereunder, except as may be required by law, without prior written consent.

2.28 Promotions

The Company reserves the right, from time to time, to provide promotional offerings. These offerings may include the waiver of non-recurring charges, such as installation charges, and the discounting of the monthly charge for a service, by not more than 15%, over a period of time not to exceed six (6) months.

3.0 RESALE TELECOMMUNICATIONS SERVICES

3.1 Application to Resale Local Exchange Services

This section contains the regulations and rates applicable to the provision of Resale Local Exchange Services by Zayo Group, LLC. The Company will offer Resale Local Exchange Services in the Qwest Corporation d/b/a CenturyLink QC serving area.

3.2 General

Resale Local Exchange Services provide the Customer with connection to the public switched telecommunications network. In addition, Resale Local Exchange Service provide the Customer with a unique telephone number address on the public switched telecommunications network. Each Resale Local Exchange Service enables users to:

- (a) receive calls from other stations on the public switched telecommunications network;
- (b) access other services offered by the Company as set forth in this price list; (c) access certain interstate and international calling services provided by the Company;
- (d) access the Company's operators and business office for service related assistance;
- (e) access emergency services by dialing 0- or 9-1-1; and
- (f) access services provided by other common carriers which purchase the Company's Switched Access Services as provided under the Company's Federal and State tariffs or price lists, or which maintain other types of traffic exchange arrangements with the Company, or which accept 10XXX, 800 or other casual traffic originated through the Company's Resale Local Exchange Services.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.3 Termination of Service

The Customer will be billed a Termination Charge if service is discontinued by the Customer under the provisions of the regulations specified in this price list.

3.4 Service Descriptions

Resale Local Exchange Services are categorized as Simple Business Service, Basic Business Service and Digital Trunk Service. Resale Local Exchange Service is provided to Customers who order a minimum of eight lines.

3.4.1 Simple Business Service

The Simple Business line provides the Customer a single, voice grade channel which can be used to place or receive one call at a time. The Simple Business line is provided for connection of customer-provided single station sets or facsimile machines to the public switched telecommunications network.

3.4.2 Basic Business Line

The Basic Business line provides the Customer the same functionality as Simple Business line service, but may be configured to include the feature of Hunting so that incoming calls to a busy line will overflow to other of the Customer's lines which are not busy.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions- (cont.)

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features

3.4.3.1 Call Blocking

Allows a Customer to control the disclosure of his/her name and or telephone number to a subscriber of Caller Identification by dialing a code before each call to change the indicator from public to private.

3.4.3.2 Call Forwarding Variable

Allows the Customer to forward incoming calls to another number by dialing a code, plus the number to receive the call. Call Forward - Variable will work on one trunk at a time when used with PBX trunks. This feature also removes that trunk from rotary hunting during use.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.3 Call Forward - Busy

Allows incoming calls to a busy station to be routed to a preselected station line within the same system or outside the system. Internal calls can be arranged to be forwarded to a number different than external calls.

3.4.3.4 Call Forwarding Don't Answer

Allows incoming calls to be automatically routed to a preselected station line in the same system or outside the system, when the called station is not answered after a preset number of rings. Internal calls can be arranged to be forwarded to a number different from DID calls.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.5 Call Rejection

Enables the Customer to reject calls, from up to 15 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the most recent call received by dialing a code after completing the call.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.6 Call Transfer

Allows the Customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

3.4.3.7 Call Waiting

When a Customer is talking on the telephone, a short tone signals that a call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered. The Customer can alternate between calls by flashing the switchhook.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.8 Caller Identification - Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on Customer provided equipment.

3.4.3.9 Caller Identification - Number

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on Customer provided equipment.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.10 Continuous Redial

Allows Customer to dial a code that will cause the feature to automatically redial the last number the Customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.11 Directed Call Pick-up

Allows a Customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

3.4.3.12 Directed Call Pick-up with Barge In

Allows the Customer to answer a call directed to another line which has been answered or is ringing by a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.13 Distinctive Call Alert

Allows a Customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line will receive a Call Waiting tone.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.4 Service Descriptions - (cont.)3.4.3 Optional Features - (cont.)3.4.3.14 Hot Line

Allows a customer, without dialing, to establish a switched connection to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

3.4.3.15 Hunting

Basic Hunting - Available to Customers with two or more individual line services, so that incoming calls to a busy line will overflow to other of the Customer's lines not busy. The following types of hunting are available; basic hunting, circular, and preferential.

Circular Hunt - an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

Preferential Hunt - an option of Hunting Service that enables incoming calls to a specific number within the hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.4 Service Descriptions - (cont.)3.4.3 Optional Features - (cont.)3.4.3.16 Last Call Return

Allows the Customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The Customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called line is available. This service is available on a usage subscription basis.

Last Call Return Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection by pressing *77 (1177 on rotary telephones). The code to deactivate is *87 (1187 on rotary telephones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is automatically available to business Customers where technically feasible; and to monthly (subscription) Customers only.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.17 Priority Call

Allows a Customer to assign a maximum of 15 callers' telephone numbers to a special list. The Customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.3 Optional Features - (cont.)

3.4.3.18 Speed Calling - 8 and 30

Allows the Customer to call a preselected group of telephone numbers by dialing 1 or 2 digits rather than the actual number. Speed Calling is available with an 8 or 30 telephone capacity. Speed Calling will be provided to PBX Customers only on the basis that all trunks must be equipped with speed calling and have a common numbering plan.

3.4.3.19 Three-Way Calling

Allows the Customer to add a third Customer on an established local or long distance connection without operator assistance. The third Customer may be called by the Customer initiating the Three- Way Calling on either a local or long distance basis.

3.0 RESALE TELECOMMUNICATIONS SERVICES- (cont.)

3.4 Service Descriptions- (cont.)

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.4 Centrex Service

Centrex Service is a flat rated central office based business service with capabilities and features provisioned by the use of a common block of numbers. All lines within the common block have access to a predetermined group of system features.

Customers must subscribe to a minimum of twenty one (21) lines.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.5 PBX Trunks

PBX trunks provide the Customer with a voice analog or digital voice grade circuit to connect the Customer's PBX or trunk-capable key systems to the Company's switch for access to the public switched network. PBX trunks can be arranged in the following configuration:

Two-way - Calls can be routed either in or out.

In-only - Calls can only come in, no out bound calls can come in. Out-

only - Only out bound calls can be placed, no in bound calls can come in.

Trunks can also be configured with Direct Inward Dialing (DID) capacity. DID services is a trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.4 Service Descriptions - (cont.)3.4.6 Digital Trunk Service

Digital Trunk Service provides digital exchange service to the End User. Digital Trunks include digital switched facilities, common equipment, local exchange switching, and flat usage trunks for access to the public switched and toll networks. Digital Trunk Service is available as "Advanced Trunk Service" or "Basic Trunk Service", or as a combination of Advanced and Basic Service.

- (a) Advanced Trunk Service is DID capable.
- (b) Basic Trunk Service is non-DID.

Each digital trunk facility utilizes twenty-four channels and can be configured as "in-only," "out-only," or "two-way."

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.7 Direct Inward Dialing (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided Trunk Service. DID Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Trunk Service.

One DID Additive charge applies for each DID-equipped trunk or DID-equipped channel or channel group.

A Block Compromise Charge will apply for each number a Customer wishes to remove from a reserved DID block of numbers.

3.4.8 Direct Outward Dialing (DOD) Service

DOD Service is an optional feature which can be purchased allowing the Customer to access and dial outside numbers directly without the intervention of the company operator.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.4 Service Descriptions - (cont.)

3.4.9 Uniform Access Solution (UAS)

Uniform Access Solution provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS-1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS-1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.4 Service Descriptions - (cont.)3.4.10 ISDN - Primary Rate Interface (ISDN-PRI)

The basic PRI service structure consists of 23 B-channels and one D- channel, or 24 B channels, for a total transmission rate of 1.544 Mbit/s, which is equivalent to a T1 facility. Each 64 Kbit/s B-channel carries user information such as voice calls, circuit-switched data, or video. The D- channel is a 64 Kbits/s channel that is used to carry the control or signaling information.

3.4.10.1 ISDN-PRI Configuration Options

- a) 23 B + D: This service configuration provides for 23 B- channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 459 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.
- b) 24 B: This service configuration provides for 24 B- channels. The B-channels carry user information such as voice calls, circuit-switched data, or video. The signaling information is provided by the D-channel on the first T1 facility.
- c) 23 B + Back-up D: This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D- Channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D- channel.

3.0 RESALE TELECOMMUNICATIONS SERVICES (cont.)3.4 Service Descriptions (cont.)3.4.10 ISDN - Primary Rate Interface (ISDN-PRI) (cont.)3.4.10.2 Standard Features for ISDN- PRIa) Calling Number Identification (CNI)

Displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number.

b) CNI Blocking - All Calls

This feature allows all outgoing calls to have the associated call identification information blocked.

c) Circuit Switched Data

This feature allows the transmission of circuit-switched data on a voice circuit.

d) Direct Inward Dialing (DID) Service

This feature allows users to place or receive calls by passing the attendant.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.5 Miscellaneous Charges

3.5.1 Reserved Number Service

Reserved Number Service allows the Customer to reserve a number, or a block of numbers, for future use. A reserved block of numbers can only be assigned to a single Customer for use within a single rate center unless numbers are removed from the block subject to a Block Compromise Charge.

3.5.2 Directory Assistance

Allow the Customer to request assistance in determining the listed telephone number of a specified person.

3.5.3 Directory Call Completion

Provides assistance in determining the listed telephone number of a specified person at the Customer's request and then connects the Customer's call to that telephone number.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.5 Miscellaneous Charges - (cont.)

3.5.4 Trunk Change Charge

If the Customer requests a change in number, configuration or type of trunks or Trunk Service, a Trunk Change Charge may apply.

3.5.5 Migration Fee

In addition to the rates and charges described in this price list, the Customer is responsible for payment of a transfer charge when transferring any existing account or line from their current Local Exchange Carrier to the Company.

3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)3.5 Miscellaneous Charges - (cont.)3.5.6 E-911, TRS, Universal Service

In addition to the rates and charges described in this price list, the Customer is responsible for payment of any taxes, charges or surcharges ordered by the Public Service Commission of Utah, the Utah State Legislature, or local and county governments. These surcharges may include, but are not limited to Enhanced 911, Telecommunications Relay Service (TRS), and Universal Service.

3.5.7 Subscriber Line Charge

In addition to the rates described in this price list, the Customer will be responsible for payment of the Subscriber Line Charge which is assessed by the Company by the Local Exchange Carrier for each resold local exchange line.

3.5.8 Directory Listings

Customer directory listings will be provided by the Company to the incumbent local exchange company for publication. One directory listing will be furnished at no charge in accordance with the terms and conditions set out by the incumbent local exchange company. Charges for additional listings may apply.

3.0 RESALE TELECOMMUNICATIONS SERVICES (cont.)3.6 Initial Rates and Charges3.6.1 Business Service Rates and ChargesMonthly Rates

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Simple Business	\$50.00	\$18.40	\$18.20	\$18.00	\$17.80	\$17.50
Basic Business	\$64.00	\$22.20	\$22.00	\$21.75	\$21.50	\$21.00

Optional Business Features

Call Blocking		\$ 0.00	\$0.00	\$0.00	\$0.00	\$0.00
Call Forwarding - Variable		\$11.00	\$3.50	\$3.50	\$3.50	\$3.50
Call Forwarding - Busy		\$11.00	\$3.50	\$3.50	\$3.50	\$3.50
Call Forwarding - Don't Answer		\$11.00	\$1.80	\$1.80	\$1.80	\$1.80
Call Rejection		\$11.00	\$4.00	\$4.00	\$4.00	\$4.00
Call Transfer		\$11.00	\$5.50	\$5.50	\$5.50	\$5.50
Call Waiting		\$11.00	\$6.50	\$6.50	\$6.50	\$6.50
Caller Identification - Number		\$11.00	\$6.75	\$6.75	\$6.75	\$6.75
Caller Identification Name & Number		\$11.00	\$7.00	\$7.00	\$7.00	\$7.00
Continuous Redial		\$11.00	\$3.10	\$3.10	\$3.10	\$3.10
Directed Call Pick-up		\$11.00	\$0.90	\$0.90	\$0.90	\$0.90
Directed Call Pick-up w/Barge		\$11.00	\$0.90	\$0.90	\$0.90	\$0.90
Distinctive Call Alert		\$11.00	\$0.90	\$0.90	\$0.90	\$0.90
Hot Line		\$11.00	\$1.80	\$1.80	\$1.80	\$1.80
Last Call Return		\$11.00	\$2.70	\$2.70	\$2.70	\$2.70
Priority Call		\$11.00	\$3.10	\$3.10	\$3.10	\$3.10
Speed Call - 8		\$11.00	\$3.50	\$3.50	\$3.50	\$3.50
Speed Call - 30		\$11.00	\$4.50	\$4.50	\$4.50	\$4.50
Three-way Calling		\$11.00	\$4.50	\$4.50	\$4.50	\$4.50
Hunting (per line)		\$14.00	\$3.50	\$3.50	\$3.50	\$3.50

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3.0 RESALE TELECOMMUNICATIONS SERVICES (cont.)

3.6 Initial Rates and Charges

3.6.2 Centrex Service Rates and Charges

	<u>Installation Charge</u>	<u>3 Year Term</u>	<u>Installation Charge</u>	<u>5 Year Term</u>
Per Line	\$70.00	\$30.00	\$70.30	\$28.00
System Set Up	\$125.00	\$40.00	\$125.00	\$40.00

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.3 PBX Trunk Service Rates and Charges - Analog

	<u>Monthly Rates</u>					
	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Two Way	\$85.00	\$76.00	\$75.00	\$74.00	\$73.00	\$72.00
One Way Incoming to CPE	\$85.00	\$76.00	\$75.00	\$74.00	\$73.00	\$72.00

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.4 Digital Trunk Services

	<u>Monthly Rates</u>					
	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
<u>Basic Trunks</u>						
In-Only w/Hunting	\$54.00	\$7.80	\$7.75	\$7.65	\$7.55	\$7.40
Out-Only	\$54.00	\$12.75	\$12.60	\$12.45	\$12.30	\$12.00
Two-Way w/Hunting	\$54.00	\$10.85	\$10.70	\$10.60	\$10.45	\$10.25
Basic/Combo Transport	\$1000.00	\$290.00	\$290.00	\$290.00	\$290.00	\$285.00
<u>Advanced Trunks</u>						
In-Only DID	\$89.00	\$50.00	\$49.00	\$48.00	\$48.00	\$47.00
Out-Only	\$54.00	\$16.50	\$16.35	\$16.00	\$16.00	\$15.75
Two-Way DID w/Ans Sup.	\$89.00	\$52.60	\$52.00	\$51.50	\$51.00	\$50.00
Advanced Transport	\$1000.00	\$138.00	\$138.00	\$138.00	\$130.00	\$138.00

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.5 Direct Inward Dial (DID) Service Rates and Charges

	<u>Monthly Rates</u>					
	Installation Charge	Monthly Rate	1 Year Term	2 Year Term	3 Year Term	5 Year Term
DID Number -	\$1.00	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
DID Blocks of 20	\$20.00	\$3.00	\$3.00	\$3.00	\$3.00	\$0.15
Reserved DID	\$1.00	\$0.15	\$0.15	\$0.15	\$0.15	\$0.15
Reserved DID		\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Numbers	\$20.00					
- Blocks of 20	\$18.00	\$3.00	\$3.00			
			<u>Non-Recurring Charge</u>			
Block Compromise Charge			\$450.00			

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.6 Uniform Access Solutions (UAS)

	Installation Charge	Monthly Rates				
		Monthly Rate	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Trunk & Transport	\$3225.00	\$1568.00	\$1550.00	\$1535.00	\$1518.00	\$1500.00

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.7 ISDN-PRI Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Voice & Data 23B+D	\$4072.00	\$1732.00	\$1715.00	\$1695.00	\$1678.00	\$1660.00
Data Only PRI 23B+D	\$3290.00	\$1076.00	\$1065.00	\$1055.00	\$1042.00	\$1042.00
Data Only PRI 24B	\$3365.00	\$1100.00	\$1088.00	\$1077.00	\$1065.00	\$1042.00

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3.0 RESALE TELECOMMUNICATIONS SERVICES - (cont.)

3.6 Initial Rates and Charges - (cont.)

3.6.8 Other Rates and Charges

Trunk Change Charge	\$44.00
Line Change Charge	\$32.00
<u>Rate Per Call</u>	
Directory Assistance	\$0.35
<u>Rate Per Customer</u>	
Migration Fee	\$25.00
	<u>Rate Per Line</u>
Moves, Adds and Changes	\$56.00

3.6.9 Directory Listings

	Installation Charge	Monthly Rate
Additional Listings	\$10.00	\$2.10
Non-Published Service	\$18.00	\$1.95
Listing Change	\$10.00	N/A

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4.0 LOCAL EXCHANGE SERVICES

4.1 Application to Local Exchange Services

This section contains the regulations and rates applicable to the provision of Local Exchange Services by Zayo Group, LLC.

4.2 General

Local Exchange Services provides the Customer with connection to the public switched telecommunications network. In addition, Local Exchange Service provides the Customer with a unique telephone number address on the public switched telecommunications network. Each Local Exchange Service enables the Customer to:

- (a) receive calls from other stations on the public switched telecommunications network;
- (b) access other services offered by the Company as set forth in this price list;
- (c) access certain interstate and international calling services provided by the Company;
- (d) access the Company's operators and business offices for service related assistance;
- (e) access emergency services by dialing 0- or 9-1-1; and
- (f) access services provided by other common carriers which purchase the Company's Switched Access Services as provided under the Company's Federal and State tariffs or price lists, or which maintain other types of traffic exchange arrangements with the Company.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions

Local Exchange Services are categorized as Simple Business Service, Basic Business Service, Enhanced Business, and Digital Trunk Service. Local Exchange Service is provided to Customers who order a minimum of eight lines.

4.3.1 Simple Business Service

The Simple Business line provides the Customer a single, voice grade channel which can be used to place or receive one call at a time. The Simple Business line is provided for connection of customer-provided single station sets or facsimile machines to the public switched telecommunications network.

4.3.2 Basic Business Line

The Basic Business line provides the Customer the same functionality as Simple Business line service, but may be configured to include the feature of Hunting so that incoming calls to a busy line will overflow to other of the Customer's lines which are not busy.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.3 Enhanced Business Service

Enhanced Business Service provides the customer with the capability of abbreviated dialing within their business, together with a set of custom calling features at no extra charge as well as access to a long distance network.

4.3.4 PBX Line

A PBX Line is an analog line service used to connect a Customer with a PBX to the Public Switched Network. Ground start or loop start signaling is available to PBX systems. The Central office switch does not send the PBX system any digits, all calls must be directed to an attendant console and then re-directed to a station line. PBX Lines can be assigned optional features.

4.3.5 Hybrid Line

The Hybrid Line provides the customer the ability to terminate 24 lines at their premise at a T-1 level rather than channelized.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.6 Basic Trunk Service

Basic Trunk Service provides a Customer with a single voice grade channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of a Customer-provided private branch exchange (PBX) to the public switched network. Basic Trunks may be equipped with Direct Inward Dial (DID) Capability and DID number blocks for an additional charge.

4.3.7 Digital Trunk Service

Value Trunk and Business Trunk Services provide a Customer with a digital connection operating at 1.544 Mbps which is time-multiplexed into 24 individual voice grade channels. Value Trunk and Business Trunk Services are provided for connection with a compatible Customer-provided PBX to the public switched telecommunications network. Each Value Trunk and Business Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Value Trunk Service is limited to one trunk group. Business Trunk Service accommodates multiple trunk groups.

Individual channels carried over Value Trunks and Business Trunks may be equipped with DID capability and DID number blocks for an additional charge.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.8 Optional Features4.3.8.1 Optional Business Features

a) Speed Call 8 and 30

Allows the Customer to call a preselected group of telephone numbers by dialing 1 or 2 digits rather than the entire telephone number. Speed Calling is available with an 8 or 30 telephone number capacity. In order for Speed Calling to be provided to Customers, all trunks must be equipped with speed calling and have a common numbering plan.

b) Calling Number Deliver:

Displays the call identification information and the calling party's directory number (including nonpublished and non-listed directory numbers) prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number.

c) Calling Name & Number Deliver•

Displays the call identification information and the calling party's directory number and name listing prior to the call being answered. This service requires a special display device. This service is provided only where technologically available.

d) Call Waiting

With this feature, an incoming call encountering a busy signal will receive audible ring, while the called party will receive a call waiting tone. The called party can place the existing caller on hold and then acknowledge the incoming caller or can abandon one of the calls.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.8 Optional Features - (cont.)

4.3.8.2 Optional Enhanced Business Features

a) Call Forward Busy - Programmable

Allows the Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

b) Call Forward Don't Answer Programmable

Allows the Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the Customer does not answer after a preset number of ringing cycles.

c) Six Port Conferencing

This feature allows a station to establish a conference call consisting of more than three conferees (with a maximum of six) without the assistance of an attendant.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.8 Optional Features - (cont.)

4.3.8.2 Optional Enhanced Business Features - (cont.)

d) Music On Hold

Music on Hold provides the capability of terminating an outside music source on a DMS 100 trunk termination.

VPX or EBS users have the option of hearing music when a call is parked, placed on hold, calls an attendant queue or waits in a UCD queue.

e) Calling Number Delivery

Displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number. Delivery of the calling party information must be blocked at the trunk group level for Digital Trunk Service.

f) Calling Name & Number Delivery

Displays the call identification information and the calling party's directory number and name prior to the call being answered. This service requires a special display device. This service is provided only where technologically available.

g) Distinctive Ring

Allows a Customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line will receive a Call Waiting tone.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.9 Virtual Private Exchange Service (VPX)

VPX gives customers the flexibility to design their own telecommunications system using Company equipment and some of the most advanced services available. The system can be upgraded at any time. VPX has over 40 standard and 20 optional features to choose from. VMS with the optional Electronic Business Sets allows access to over 40 features by pressing a single key. Multiple locations can be connected together, giving the appearance to phone users that they are on one system. Instead of users dialing long strings of digits to call another person in the company, they can dial the calling parties extension number. Equipment is monitored twenty-four hours a day, seven days a week.

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4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.10 VPX Optional Featuresa) Automatic Route Selection

Automatic Route Selection allows customers to have VPX specific trunk routes automatically searched to locate idle outgoing trunks. This feature directs outgoing calls over the customer's most preferred facility routes for call completion. Usually the least expensive route is chosen first. The routes are designed as part of the VPX system software. Facilities used in the routes can be any long distance carrier, direct access line (WATS-like service), Tielines or local outgoing facility.

b) Call Forward Busy - Programmable

Allows the Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.10 VPX Optional Features - (cont.)

c) Call Forward Don't Answer - Programmable

Allows the Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the Customer does not answer after a preset number of ringing cycles.

d) Calling Number Delivery

Displays the call identification information and the calling party's directory number (including nonpublished and nonlisted directory numbers) prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number.

d.1) Calling Name & Number Delivery

Displays the call identification information and the calling party's directory number and name prior to the call being answered. This service requires a special display device. This service is provided only where technologically available.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.10 VPX Optional Features - (cont.)e) Direct Inward System Access

Direct Inward System Access enables a customer's clients or personnel to access network facilities from a remote location without the assistance of an attendant or another station user. Feature capabilities generally include: Security Codes and Access to Private Network facilities, Data Services, Dial Dictation and Paging Equipment.

f) Meet Me Conference

Meet Me Conference provides the ability to establish - at a predetermined time - a conference of up to 30 members. The conferees can be internal or external to the customer group.

g) Music on Hold

Music on Hold provides the capability of terminating an outside music source on a DMS 100 trunk termination. VPX or EBS users have the option of hearing music when a call is parked, placed on hold, calls an attendant queue or waits in a UCD queue.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.10 VPX Optional Features - (cont.)

h) Message Waiting Visual

This feature provides a visual indication that a message is being held at a message center or that another VPX station wishes to be called back. It is available to non Electronic Business Set users.

i) Six Port Conferencing

This feature allows a station to establish a conference call consisting of more than three conferees (with a maximum of six) without the assistance of an attendant.

j) Uniform Call Distribution (UCD)

This feature allows for an even distribution of incoming calls to a directory number over a group of predesignated stations. The group of stations is called a UCD group. It may consist of both single line and Electronic Business Set telephones.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.10 VPX Optional Features - (cont.)

k) Miscellaneous Facility Termination

Facility types allowed to terminate on a common block within the DMS 100 are:

DID To PBX - Direct-Inward Dialing allows station users to make calls to users on a PBX by just dialing an extension number.

DOD From PBX - Utilizing Direct-Outward Dialing, a station user can receive calls from a PBX. The PBX user will dial only the extension number of the called station.

Dial Dictation - Provides trunk side access to a customer provided dial dictation device.

Tie Line To Long Distance Carrier - Allows direct access to and from a long distance provider. These facilities can be reached using the Automatic Route Selection feature or simply a different access code (i.e. 8).

Tie Line To Other VPX - Allows direct access to another Centrex or VPX system. Intercom dialing plans can be utilized.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.10 VPX Optional Features - (cont.)

l) Loudspeaker Paging, Trunk Side

This feature allows loudspeaker paging equipment to be terminated on a trunk rather than on a line.

m) Electronic Business Set

Used for the provisioning of certain VPX optional features, Electronic Business Sets are proprietary sets available only off the DMS-100. These sets are designed to be practical, functional, and convenient. Each key can be assigned either a Telephone Number or a feature. The later allows the use of a feature without dialing the feature activation code.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.3 Service Descriptions - (cont.)4.3.10 VPX Optional Features - (cont.)n) Multiple Appearance Directory Number (MADN)

Multiple Appearance Directory Number provides a cost effective way to supply additional call completion capacity to a group by enabling a Directory Number to be assigned to more than one VPX station user at a time. Every MADN must be assigned to one VPX telephone as the Primary Directory Number of that set; and that set is designated as the Primary Member of the MADN. A primary member may be a 2500 set. All sets that are assigned this directory number as known as a MADN group.

There are two possible MADN arrangements: A Single Call Arrangement allows only one set in the group to be active on a MADN call at one time, while a Multiple Call Arrangement permits more than one set to be active on MADN calls simultaneously. In the second case, the number of simultaneous calls is limited only by the number of members in the MADN group. A MADN group may have up to 8 station/members.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.11 Integrated Services Digital Network Primary Rate Interface (ISDN PRI)

4.3.11.1 Voice and Data PRI

B-channels carry user information such as voice calls, circuit- switched data, or video, while the D-channel handles signaling information.

4.3.11.2 Standard Features

a) Calling Number Identification

This feature displays the call identification calling party's directory number prior to the call being answered. Callers have the ability to block the delivery of calling party information to the terminating number. This feature allows users to place or receive calls by passing the attendant.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.11 Integrated Services Digital Network Primary Rate Interface (ISDN PRI) - (cont.)

4.3.11.3 Premier Features Descriptions

a) Calling Name & Number Delivery

Displays the identification information and the calling party's directory number and name prior to the call being answered. This service requires a special display device. This service is provided only where technologically available.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.11 Integrated Services Digital Network Primary Rate Interface (ISDN PRI) -
(cont.)

4.3.11.3 Premier Features Descriptions

b) Two B-Channel Transfer (TBCT)

This feature allows a user (controller) on a PRI interface to request the DMS-100 to connect two independent calls on the user's interface. Those two independent calls must be associated with the same D-channel. If the DMS accepts the request, the controller is released from the calls and the other two users are directly connected. This release frees up the PRI trunks, or B-channels, making them available for future calls.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.12 Directory Number Services

4.3.12.1 Vanity Number Service Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with Company provided Local Exchange Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of numbering resources, facilities and the requirements of Local Exchange Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to Customers and may, therefore, change them if required.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.3 Service Descriptions - (cont.)

4.3.12 Directory Number Services - (cont.)

4.3.12.2 Reserved Numbers Service Description

Reserved Numbers Service allows the Customer to reserve a number, or a block of numbers, for future use.

4.3.12.3 Virtual Number Service Description

Virtual Number Service is an optional feature by which a Customer may forward a number via the Company's Central Office to a predetermined telephone number the Customer has chosen. This service is also known in the industry as "Remote Call Forwarding" and "Market Expansion Lines".

Virtual Number is furnished subject to the type of service the Customer subscribes to on the terminating end.

4.0 LOCAL EXCHANGE SERVICES - (cont.)4.4 Miscellaneous Charges4.4.1 Telephone Line Surcharges and Taxes

The customer is responsible for payment of any and all applicable taxes, fees and surcharges now or hereafter levied by the Federal, State, or Local government agencies including those noted below:

Federal USF
City E911 (Salt Lake City Only)
City Statutory Gross Receipts Tax
County 911
County/City Sales Tax
District Tax (Resort Community Tax)
State Telecom Relay Service/DEAF Surcharge
State USF Surcharge
State E911
State Poison Control
State Sales Tax

Any questions relative to the taxes, fees and surcharges noted above should be directed to the appropriate government agency.

4.4.2 Additional Surcharges

In addition to any other surcharges and taxes, Customers will be charged and required to pay these additional surcharges:

Subscriber Facility Charge (SFC)

The SFC is a flat-rate, monthly charge designed to recover a portion of the costs associated with the investment in and maintenance of the physical plant costs related to connecting each subscriber to the local telephone network. The SFC is applied to voice products.

4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.4 Miscellaneous Charges- (cont.)

4.4.2 Additional Surcharges (cont.)

Interconnection Fee (ICF)

The ICF is a flat-rate, monthly charge assessed on lines and circuits, designed to recover portions of the Company's costs of interconnection to the public switch telephone network (PSTN).

Network Access Fee (NAF)

The NAF is an end-user subscriber charge, assessed as a percentage of local, intrastate, interstate, international, private-line services and subscriber access charges (SFC and ICF). The NAF recovers certain network costs and prescribed by Federal Communications Commission regulations.

Surcharge Schedule

SFC, per Basic Business Line, Digital Business	\$ 6.33
SFC, per Resale Business Line or Resale BRI	\$ 8.53
SFC, per DS1 facility, NEXUS, NOVUS or PRI	\$ 42.65
ICF, per Basic Business Line, Resale Business Line, Digital Business Line, BRI Business Line, Resale BRI Business Line, Market Expansion Line, Resale Market Expansion Line, Basic Business	\$ 0.95
ICF, per DID Trunk or Analog Trunk	\$ 3.25
ICF, per PRI Facility or Off-Net Long Distance	\$ 5.25
NAF	4.95%

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.4 Miscellaneous Charges- (cont.)

4.4.3 High Usage Surcharge

Basic lines have been engineered for traffic usage in the range of 8 CCS - or being busy 25% of the time. Increases in usage above this level causes a significant increase in cost to the Company. Therefore, a high usage surcharge will be applied to any line which is in use more than 40% of the time during its busy hour. The Company will perform periodic traffic studies on lines at its discretion. If a line's traffic use is greater than 14.5 CCS during its busy hour for the study period, then the line will be charged the high usage surcharge of \$30.00 per month per line exceeding the usage threshold. Each Customer will be notified, in writing, of a study resulting in high usage charges being assessed.

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Initial Rates and Charges

4.5.1 Business Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Simple Business	\$30.00	\$44.00	\$32.00	\$28.00	\$25.00
Basic Business	\$30.00	\$45.00	\$35.00	\$30.00	\$25.00
PBX Interface	\$30.00	\$46.00	\$37.00	\$32.00	\$29.00
High Usage Charge	N/A	\$30.00	\$30.00	\$30.00	\$30.00
Change to Line Per service order	\$20.00	N/A	N/A	N/A	N/A
LD Provider	\$ 5.00	N/A	N/A	N/A	N/A
DS1 Interface	\$920.00	\$310.00	\$310.00	\$279.00	\$279.00

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Initial Rates and Charges - (cont.)

4.5.2 Optional Features

Business Features

Call Waiting	\$ 10.00	\$ 3.50	\$ 3.50	\$ 3.50	\$ 3.50	\$ 3.50
Speed Call - 8	\$ 10.00	\$ 2.40	\$ 2.40	\$ 2.40	\$ 2.40	\$ 2.40
Speed Call - 30	\$ 10.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Calling Numbr Dlvry	\$ 10.00	\$ 5.25	\$ 5.25	\$ 5.25	\$ 5.25	\$ 5.25
Calling Name & Number Delivery	\$ 10.00	\$ 7.50	\$ 7.50	\$ 7.50	\$ 7.50	\$ 7.50

Enhanced Business Features

Call Fwd Busy - Prg	\$ 10.00	\$ 4.25	\$ 4.25	\$ 4.25	\$ 4.25	\$ 4.25
Call Fwd DA - Prg	\$ 10.00	\$ 3.30	\$ 3.30	\$ 3.30	\$ 3.30	\$ 3.30
Six Way Conference	\$ 10.00	\$ 4.75	\$ 4.75	\$ 4.75	\$ 4.75	\$ 4.75
Music on Hold	\$ 10.00	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Calling Nmbr Dlvry						
Basic Trunk	\$ 10.00	\$ 5.25	\$ 5.25	\$ 5.25	\$ 5.25	\$ 5.25
Value Trunk	\$ 240.00	\$ 126.00				
Business Trunk						
Per Trunk Group	\$ 80.00	\$ 42.00				
Calling Name & Number Delivery	\$ 10.00	\$ 7.50	\$ 7.50	\$ 7.50	\$ 7.50	\$ 7.50
Distinctive Ring	\$ 10.00	\$ 2.50	\$ 2.50	\$ 2.50	\$ 2.50	\$ 2.50

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Initial Rates and Charges - (cont.)

4.5.3 Virtual Private Exchange Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Lines	\$35.00	\$39.00	\$31.00	\$28.00	\$26.50	\$25.00
High Usage Charge	N/A	\$30.00	N/A	N/A	N/A	N/A

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Initial Rates and Charges - (cont.)

4.5.4 VPX Optional Features

	Installation Charge	Monthly Rate
Automatic Route Selection		
System Set-Up	\$750.00	N/A
Changes to Pattern	\$ 40.00	N/A
Changes to Route	\$ 40.00	N/A
Call Back Queuing	\$ 40.00	N/A
Expensive Route Warning	\$ 40.00	N/A
Off Hook Queuing	\$ 40.00	N/A
Time of Day Routing	\$ 70.00	N/A
Call Forward Busy - Programmable per set.	\$4.75	\$ 4.25
Call Forward DA - Programmable per set	\$ 4.75	\$ 3.30
Calling Number Delivery	\$ 10.00	\$ 5.25
Calling Name & Number Delivery	\$ 10.00	\$ 7.50
Direct Inward System Access per DISA Number	\$ 30.00	\$ 35.00
Meet Me Conference	\$ 45.00	\$ 48.50
Music on Hold		
Zayo Supplied - per Line	\$ 10.00	\$ 1.50
Customer Supplied	\$230.00	\$ 52.00
Message Waiting Visual per station	\$ 4.75	\$ 1.00
Six Port Conferencing	\$ 4.75	\$ 4.75
Uniform Call Distribution		
per System	\$214.00	\$ N/A
per Station	\$ 15.00	\$ 5.00

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4.0 LOCAL EXCHANGE SERVICES - (cont.)4.5 Initial Rates and Charges - (cont.)4.5.4 VPX Optional Features - (cont.)

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Misc. Facility Termination		
per Group	\$152.00	\$ N/A
per Circuit	\$ 19.00	\$ 25.00
Loudspeaker Paging, Trunk Side		
per Group	\$170.00	\$ 26.00
Digital Facility Interface		
DS1 Facility	Private Line Rates	Private Line Rates
Common Equipment	\$200.00	\$125.00
Circuit Termination		
VPX to VPX	\$ 19.50	\$ 11.50
VPX to PBX	\$ 19.50	\$ 25.00
VPX to Carrier	\$ 19.50	\$ 11.50
Electronic Business Set		
Set Interface	\$ 4.75	\$ 4.00
Adjunct	\$ 2.50	\$ N/A
Add. Numbers on Set	\$ 4.75	\$ 1.00
MADN Primary Appearance	\$ 10.00	\$ 6.00
MADN Secondary Appearance	\$ 10.00	\$ 6.00
Call Forward (per Key)	\$ 4.75	\$ 1.00
Direct Station Select	\$ 20.00	\$ 2.50
Exec. Message Waiting	\$ 4.75	\$ 2.50
Intercom Broadcast	\$ 4.75	\$ 3.50
Originating Line Select	\$ 4.75	\$ 3.50
Terminating Line Select	\$ 4.75	\$ 3.50
Change Charge		
per System	\$ 30.00	\$ N/A
per Line	\$ 5.00	\$ N/A

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4.0 LOCAL EXCHANGE SERVICES - (cont.)4.5 Initial Rates and Charges - (cont.)4.5.5 Basic Trunk Service

	Installation Charge	Monthly Rate	1 Year Term	2 Year Term	3 Year Term
Two-Way					
Analog Interface	\$40.00	\$55.00	\$52.00	\$50.00	\$48.00
Digital Interface	\$40.00	\$48.00	\$40.00	\$35.00	\$30.00
Incoming					
Analog Interface	\$40.00	\$55.00	\$52.00	\$50.00	\$48.00
Digital Interface	\$40.00	\$48.00	\$40.00	\$35.00	\$30.00
Outgoing					
Analog Interface	\$40.00	\$55.00	\$52.00	\$50.00	\$48.00
Digital Interface	\$40.00	\$48.00	\$40.00	\$35.00	\$30.00
Trunk Change					
Per DS0	\$47.50				

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Rates and Charges - (cont.)

4.5.6 Basic Trunk Service

	Installation				
	Monthly	1 Year		2 Year	3 Year
	Charge	Rate	Term	Term	Term
Value Trunk					
MRC Customer Billing					
< \$2,000		\$1,100.00	\$820.00	\$720.00	\$680.00
\$2,000 - \$25,000		\$1,080.00	\$800.00	\$700.00	\$650.00
> \$25,000		\$1,056.00	\$756.00	\$660.00	\$600.00
NRC		\$675.00	\$650.00	\$600.00	\$575.00
Call Number Delivery (per Value Trunk)					
MRC		\$126.00	\$126.00	\$126.00	\$126.00
NRC		\$240.00	\$240.00	\$240.00	\$240.00
Call Name & Number Delivery (per Value Trunk)					
MRC		\$180.00	\$180.00	\$180.00	\$180.00
NRC		\$240.00	\$240.00	\$240.00	\$240.00
Business Trunk					
MRC Customer Billing					
< \$2,000		\$1,150.00	\$870.00	\$770.00	\$730.00
\$2,000 - \$25,000		\$1,120.00	\$850.00	\$750.00	\$700.00
> \$25,000		\$1,100.00	\$800.00	\$700.00	\$650.00
NRC		\$795.00	\$765.00	\$725.00	\$700.00
Call Number delivery (per Value Trunk)					
MRC		\$42.00	\$42.00	\$42.00	\$42.00
NRC		\$80.00	\$80.00	\$80.00	\$80.00T
Trunk Change Per DS1		\$184.50			

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Rates and Charges - (cont.)

4.5.6 Basic Trunk Service (cont.)

	Installation Monthly	1 Year	2 Year	3 Year
	Charge	Rate	Term	Term
			Term	Term
Value Trunk To				
Business Trunk Change	\$180.00			
Trunk Group Add	\$ 75.00			

4.5.7 ISDN PRI Service

	NONRECURRING	MONTHLY CHARGE RATE
Data Only - Non Term		\$1,000.00
Data Only <\$2,000		
1 year	\$1,000.00	950.00
2 years	850.00	930.00
3 years	750.00	900.00
5 years	400.00	850.00
Data Only \$2,000-\$4,999		
1 year	1,000.00	930.00
2 years	850.00	900.00
3 years	750.00	850.00
5 years	400.00	800.00
Data Only \$5,000-\$10,000		
1 year	1,000.00	900.00
2 years	850.00	850.00
3 years	750.00	800.00
5 years	400.00	750.00
Data Only \$10,000+		
1 year	1,000.00	850.00
2 years	850.00	800.00
3 years	750.00	750.00
5 years	400.00	700.00

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4.0 LOCAL EXCHANGE SERVICES - (cont.)

4.5 Initial Rates and Charges - (cont.)

4.5.7 ISDN PRI Service (cont.)

	NONRECURRING	MONTHLY CHARGE RATE
Voice and Data - Non Term	\$ 982.00	\$900.00

4.5.8 Directory Number Services

Charges Per Each	Installation Charge	Monthly Rate	1 Year Term	2 Year Term	3 Year Term
DID	\$ 1.00	\$ 0.25	\$ 0.20	\$ 0.20	\$ 0.15
DID Change	\$ 148.50				
Reserved Numbers	\$ 1.00	\$ 0.25	\$ 0.20	\$ 0.20	\$ 0.15
Vanity Number	\$ 235.00				
Virtual Number	\$ 30.00	\$ 22.50	\$22.50	\$ 22.50	\$ 22.50
Number Portability	\$ 25.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00

4.5.9 Listings

	Installation Charge	Monthly Rate	1 Year Term	2 Year Term	3 Year Term
Additional Listings	\$5.00	\$1.00	\$1.00	\$1.00	\$1.00
Non-Published Listings	\$5.00	\$1.50	\$1.50	\$1.50	\$1.50
Change to Listing (per listing)	\$5.00				

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5.0 LONG DISTANCE SERVICES5.1 Application to Intrastate Long Distance Services

The following regulations, terms and conditions apply to the intrastate common carrier long distance telecommunications services provided by the Company.

5.2 General Service Description

Long Distance Services are a general offering of voice and data telecommunications capabilities and may be customized to meet specific Customer requirements. Service can be designed by the Company based on Customer-specific information, e.g., calling patterns and traffic volumes, jointly developed by Company and the Customer. Consistent with the Customer-specific information and objectives, the Company retains the right to use either switched or dedicated facilities to provide service. Long Distance Services may be available for multi-year service periods and may be subject to a minimum monthly charge. Rates for service may be stabilized and can be distance-sensitive or postalized, sensitive to time-of-day, or otherwise developed to suit the Customer's needs as may be specified in each service option. Long Distance Services will support Customer-specific seven and ten digit dialing plans.

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5.0 LONG DISTANCE SERVICES - (cont.)5.3 Fraudulent Use of Verified Account Codes

In order to control fraud, the Company may disable or refuse to accept, Verified Account Codes which it reasonably suspects or determines to be invalid or experiencing abuse. The Company will notify the Customer when Verified Account Codes are disabled.

- (a) Invalidation of verified account codes: If the Customer notifies the Company that a Customer-administered verified account code is no longer valid, the Customer shall be liable for any calls placed using the verified account code, until the Company receives confirmation from its underlying carrier(s) that the verified account code has been effectively disabled. Customer notification to the Company may be delivered in writing or given orally when followed by facsimile or electronic mail. The Company will use its best efforts to notify its underlying carrier(s) or undertake other appropriate security measures within the shortest reasonable duration of time after the Customer's written, facsimile, or electronic mail notice is received by the Company.

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5.0 LONG DISTANCE SERVICES - (cont.)5.4 Description of Rates and Charges5.4.1 Application of Charges

Long Distance Communications Service includes recurring and nonrecurring charges. Stabilized recurring charges may be offered on a Customer-specific basis where service demands or competitive necessity justify such charges. Recurring charges consist of flat-rated monthly and usage-sensitive charges. Service also may include a Minimum Charge. Nonrecurring charges for installation of a service and additions to service, as well as a Termination Charge and Cancellation Charge, are also included.

- (a) Non-Recurring Charges: Non-Recurring Charges are billed in advance.
- (b) Recurring Charges: Recurring Charges, including usage-sensitive charges, are billed in arrears.

5.0 LONG DISTANCE SERVICES - (cont.)

5.4 Description of Rates and Charges - (cont.)

5.4.2 Installation Charge

Should a nonrecurring Installation Charge apply to a service option, it shall be as specified in the applicable rate section of this price list.

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5.0 LONG DISTANCE SERVICES - (cont.)

5.4 Description of Rates and Charges - (cont.)

5.4.3 Changes to Service

As specified for each service option, service components may be added to or deleted from a service. A nonrecurring Installation Charge will apply to additions, and recurring charges will be adjusted, as necessary, to reflect all changes to service.

5.4.4 Rate Changes

The Company expressly reserves the right to initiate price list revisions seeking to change the applicable rates under which the Customer has obtained service during any specified service period greater than any minimum service period provided under this price list, unless otherwise agreed upon between the Company and the Customer.

5.0 LONG DISTANCE SERVICES - (cont.)5.4 Description of Rates and Charges - (cont.)5.4.5 Changes to Terms and Conditions

During any specified service period other than any minimum service period specified in this price list, the Company expressly reserves the right to initiate changes in the terms and conditions under which service is provided, unless otherwise agreed upon between the Company and the Customer and filed in this price list. If the Company initiates such price list revisions without the Customer's agreement, the Customer may discontinue service without liability. If elected, this provision must be exercised by the Customer in writing within 30 days following the date of the Company's price list filing. Any changes in the terms and conditions under which service is provided will be filed in this price list.

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5.0 LONG DISTANCE SERVICES - (cont.)

5.5 General Practices Affecting Rates

The following set forth factors affecting rates which apply to all Long Distance Services unless modified expressly in this price list.

5.5.1 Gross Receipts Tax

When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees are imposed by certain taxing jurisdictions upon the Company, its underlying carrier(s) or upon Local Exchange Companies and passed on to the Company, the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated basis.

The amount of charge that may be prorated to each Customer's bill is determined by the communications services provided to and billed to a Customer's service location equal to the amount of the tax or fee imposed upon or passed on to the Company.

5.0 LONG DISTANCE SERVICES - (cont.)

5.6 Other Taxes and Surcharges

The Customer will be billed for, and is responsible for payment of any other taxes, surcharges, fees or assessments (excluding taxes on the Company's net income) imposed on or based upon provision, sale or use of the Company's services.

The Customer agrees to pay to the Company the amount of any monthly Surcharge which a Local Exchange Carrier may collect from or which the Company's underlying carrier(s) may impose on the Company for any services or facilities used to provide service, including but not limited to Special Access Surcharges and Switched Access Surcharges.

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5.0 LONG DISTANCE SERVICES - (cont.)

5.7 Rate Determination

The rate for a long distance call which is charged on a per minute basis may be determined by:

- (a) The locations of the originating (calling) station and the terminating (called) station;
- (b) Minutes of use;
- (c) Length of the contract agreed to by the Customer; and
- (d) The minimum dollar commitment for which the Customer has agreed. The specific factors which apply to a given call and their application are listed in the rate section applicable to that type of call.

5.0 LONG DISTANCE SERVICES - (cont.)

5.7 Rate Determination - (cont.)

5.7.1 Jurisdiction

When the location of the calling and the called stations is a factor in rate determination, the rate is calculated according to whether the termination of the call is intrastate, interstate, or international. This price list contains rates for intrastate calls only.

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5.0 LONG DISTANCE SERVICES - (cont.)5.8 Service Offerings5.8.1 Advantage Switched Long Distance Service

Advantage Switched Long Distance Service is a usage based direct dialed interexchange service which utilizes switched access facilities, from equal access locations, on the originating end of each call. Calls are billed in six (6) second increments. All charges are billed monthly in arrears.

5.8.2 Advantage Switched Toll-Free Service

Advantage Switched Toll-Free Service provides Toll-Free calls to terminating points throughout the United States which utilizes switched access facilities, from equal access locations, on the terminating end of each call. Charges for the Toll-Free calls are billed to Zayo Group, LLC's Customers rather than the caller. Calls are billed in six (6) second increments with an initial call duration of six (6) seconds. All charges are billed monthly in arrears.

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5.0 LONG DISTANCE SERVICES - (cont.)5.8 Service Offerings - (cont.)5.8.3 Advantage Dedicated Long Distance Service

Advantage Dedicated Long Distance Service is a flat rate direct dialed interexchange service which utilizes dedicated access facilities on the originating end of each call. Calls are billed in six (6) second increments with an initial call duration of six (6) seconds. All charges are billed monthly in arrears.

5.8.4 Advantage Dedicated Toll Free Service

Advantage Dedicated Toll Free Service provides inbound Toll Free calling to points terminating within the State of Utah utilizing dedicated access facilities on the terminating end of each call. Charges for the Toll Free calls are billed to the Company's Customers rather than to the originating caller. Calls are billed in six (6) second increments with an initial call duration of eighteen (18) seconds. All charges are billed monthly in arrears.

5.8.5 Zayo Advantage Travel Card Service

Zayo Advantage Travel Card Service is a calling card service that allows Customers to call to and from anywhere in the United States. The caller dials a Toll-Free number plus their identification code for access and then enters the digits of the terminating number. Calls are billed in arrears.

5.0 LONG DISTANCE SERVICES - (cont.)

5.8 Service Offerings - (cont.)

5.8.6 All Calls Service

All Calls Service offers lower long distance rates to or from the Company's Local Service. All Calls Service is only available to or from the Company's Local Service.

5.8.7 Operator Services

Operator Service rates apply when calls are completed with the assistance of a Company operator. Operator Service rates apply to calls which are billed to a calling card or to a different telephone number (e.g., collect calls, third party billing).

5.8.8 Directory Assistance Service

Directory Assistance Service provides telephone number information to the requesting Customer. Nonpublished telephone number information is not provided with Directory Assistance.

5.0 LONG DISTANCE SERVICES - (cont.)5.9 Optional Features5.9.1 Internet Bill (iBill)

iBill allows Customers to review their monthly bill through a secure internet web site which requires a specific numeric password. iBill allows Customers to generate a number of reports from this monthly invoice, and also allows the Customer to download their bill records electronically. Invoices and remittance slips continue to be sent through regular mail to facilitate record-keeping and bill payments. iBill is a free service, but must be requested by the Customer.

5.9.2 Direct Termination Overflow (DTO) Dedicated Service

With DTO Dedicated Service, Customers can choose to have their dedicated Toll Free service overflow automatically to another dedicated facility between the Customer and Company.

5.9.3 Direct Termination Overflow (DTO) Switched Service

With DTO Switched Service, Customers can choose to have their dedicated Toll Free service overflow automatically to a switched line of their choosing.

5.0 LONG DISTANCE SERVICES - (cont.)5.9 Optional Features - (cont.)5.9.4 Premium Reports

The Premium Report Package provides in-depth information regarding calling patterns and includes:

- (a) Standard Reports (including optional)
- (b) Toll Free Summary Data (listing the daily call totals by rate period/cost per toll free number)
- (c) Long Call Summary (listing all calls occurring during a billing cycle that exceed a specified length of time.)
- (d) Frequently Called Summary (listing all ANIs called more than a specified number of times).

5.9.5 Toll Free Call Blocking by Area Code

At the Customer's request, a Toll Free number can be blocked from access by area code parameters. Standard setup of Toll Free numbers is to allow calling access from all fifty states.

5.9.6 Toll Free Real Time Automatic Number Identification (ANI)

This feature provides Customers with dedicated T-1 trunks real time ANI information with each Toll Free call received. ANI is provisioned by delivering the outpulsed digits of the originating number.

5.0 LONG DISTANCE SERVICES - (cont.)

5.9 Optional Features - (cont.)

5.9.7 Toll Free Dialed Number Identification Service (DNIS)

This feature provides the Customer with the dialed number identification, or dummy number, of each Toll Free received.

5.9.8 Toll-Free Time of Day/Day of Week Routing

At the Customer's request, an Toll-Free number can be routed differently based on time of day, or day of week parameters. This feature allows for an Toll-Free/888 number to be routed to multiple locations based on the pre-set pattern.

5.9.9 Verified Account Codes

Authorization codes used by the Customer to restrict and/or monitor long distance usage. Upon the Customer's request, 1+ dialing is limited to callers with authorized access. The caller dials the 1+ number, is prompted for the code, and then connects to the dialed party. This feature is only utilized at the Customer's request.

5.0 LONG DISTANCE SERVICES (cont.)

5.10 Initial Rates and Charges (cont.)

5.10.1 Advantage Switched Long Distance Service Rate

Per Minute Rate
\$0.06

5.10.2 Advantage Switched Toll Free Service Rate

Per Minute Rate
\$0.07

5.10.3 Advantage Dedicated Long Distance Rate

Per Minute Rate
\$0.05

5.10.4 Advantage Dedicated Toll Free Service Rate

Per Minute Rate
\$0.05

5.10.5 Advantage Travel Card Service Rate

Per Minute Rate
\$0.220

5.10.6 All Calls 1+ Long Distance Service Rate

Per Minute Rate
\$0.05

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5.0 LONG DISTANCE SERVICES - (cont.)

5.10 Initial Rates and Charges (cont.)

5.10.7 All Calls Toll Free Service Rate

Per Minute Rate
\$0.05

5.10.8 All Calls Travel Card Service Rate

Per Minute Rate
\$0.220

5.10.9 Optional Features Rates

	<u>Installation/Change Charge</u>	<u>Monthly Rate</u>
Verified Account Codes	\$ 30.00	\$ 15.00
Toll Free		
Directory Listing	\$ 18.00	\$ 15.00
Call Blocking/Area Code	\$100.00	\$ 0.00
Time of Day/Day of Week Routing	\$100.00	\$ 35.00
Real Time ANI	\$200.00	\$100.00
DNIS Sending	\$ 75.00	\$ 35.00
Overflow to Dedicated	\$ 50.00	dedicated rate
Overflow to Switched	\$ 50.00	switched rate
Premium Billing	\$ 10.00	\$ 7.50
Internet Bill (iBill)	\$ 30.00	\$ 25.00

5.10.10 Operator Service Rates

Operator Service Rates will be equal to those rates for similar services provided by AT&T.

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6.0 (RESERVED FOR FUTURE USE)

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7.0 PRIVATE LINE SERVICES

7.1 Application to Private Line Services

This section contains particular regulations, rates and charges applicable to the provision of Private Line, Longhaul and SONET Services by the Company.

7.2 Private Line/ Longhaul Service Description

Private Line and Longhaul Services provide point to point dedicated, private line transmission channels for the Customer's exclusive use between two or more locations.

7.2.1 DS-0 Service

DS-0 Service provides a digital transmission path at speeds up to and including 64 Kbps or, if provided over analog facilities, within the nominal frequency range of 300 and 3,000 Hz.

7.2.2 DS-1 Service

DS-1 Service provides the Customer a high capacity channel for transmission of 1.544 Mbps.

7.2.3 DS-3 Service

DS-3 Service provides the Customer a high capacity channel for transmission of 44.736 Mbps.

7.0 PRIVATE LINE SERVICES – (cont.)

7.2 Private Line/Longhaul Service Description – (cont.)

7.2.4 OC-3

OC-3 Service provides the Customer a high capacity channel for transmission of 155.52 Mbps.

7.2.5 OC-12

OC-12 Service provides the Customer a high capacity channel for transmission of 622.08 Mbps.

7.2.6 OC-48

OC-48 Service provides the Customer a high capacity channel for transmission of 2.4 Gbps.

7.0 PRIVATE LINE SERVICES – (cont.)7.3 SONET Services Description7.3.1 Point-to-Point Service (PTP)

Point-to-Point Services provide facilities and a medium for transmission of Customer information (data, Video etc.) between two points at high bandwidth rates. These bandwidth rates are 155.52 Mbps (OC-3), 622.08 Mbps (OC-12) and 2.4 Gbps (OC-48). These services are provided on fiber optic facilities.

Point-to-Point via Dedicated Fiber (dedicated bandwidth); This type of service involves dedicating the fiber for the sole use of the Customer.

Point-to-Point via SONET Ring (shared bandwidth): With this type of service the facilities are not dedicated to one Customer alone, but shared among many.

7.3.2 Point-to-Multipoint Service (PTM)

With Point-to-Multipoint Service circuits are added or dropped along the way or at the end point. These circuits range from DS-1 and DS-3 to OCN levels. Adding and dropping of circuits is accomplished using a SONET equipment called SONET ADM. PTM services are similar to PTP services with the exception of the capability of adding and dropping circuits.

7.0 PRIVATE LINE SERVICES – (cont.)7.3 SONET Services Description – (cont.)7.3.3 Dedicated Ring

A Dedicated Ring is a dedicated facility among multiple customer nodes with at least one node at the Zayo Group, LLC. Hub. Dedicated Rings provide dedicated bandwidth capacity to the customer. These rings are self-healing and will survive in the event of a single failure anywhere within the system and to reconfigure itself around that point of failure. This ensures a near continuous flow of information between the locations that are a part of the ring.

The ring is capable of transporting bandwidth capacities of 1.55 MBPS (OC-3), 622.08 Mbps (OC-12), and 2.4 Gbps (OC-48) as well as higher rates.

7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges and Charges

7.4.1 Private Line

DS-1

Installation Charge: \$501.20

	<u>1 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
LSO Channel Termination	\$92.00	\$84.00	\$73.60
POP Channel Termination	\$108.00	\$100.00	\$86.40
IOC Fixed	\$69.20	\$62.28	\$55.36
IOC Mileage (per mile)	\$10.82	\$9.76	\$8.67

DS-3

Installation Charge: \$501.20

	<u>1 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
LSO Channel Termination	\$1164.00	\$1080.00	\$960.00
POP Channel Termination	\$1164.00	\$1080.00	\$960.00
IOC Fixed	\$240.80	\$223.20	\$198.40
IOC Mileage (per mile)	\$33.60	\$31.20	\$27.20

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.2 Longhaul

DS-0

Installation Charge: \$250.00

	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Per DS-0 Mile	\$0.710	\$0.690	\$0.670	\$0.650

DS-1

Installation Charge: \$500.00

	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Per DS-0 Mile	\$0.129	\$0.119	\$0.109	\$0.099

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.2 Longhaul – (cont.)

DS-3

Installation Charge: \$2000.00

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Per DS-0 Mile				
0-100K	\$0.050	\$0.049	\$0.048	\$0.047
101-200K	\$0.049	\$0.048	\$0.047	\$0.046
201-300K	\$0.048	\$0.047	\$0.046	\$0.045
301-500K	\$0.047	\$0.046	\$0.045	\$0.044

OC-3

Installation Charge: \$6000.00

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Per DS-0 Mile				
0-100K	\$0.049	\$0.048	\$0.047	\$0.046
101-200K	\$0.048	\$0.047	\$0.046	\$0.045
201-300K	\$0.047	\$0.046	\$0.045	\$0.044
301-500K	\$0.046	\$0.045	\$0.044	\$0.043

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.2 Longhaul – (cont.)

OC-12

Installation Charge: \$24000.00

	1 Year Term	2 Year Term	3 Year Term	5 Year Term
Per DS-0 Mile				
0-100K	\$0.048	\$0.047	\$0.046	\$0.045
101-300K	\$0.047	\$0.046	\$0.045	\$0.044
301-500K	\$0.046	\$0.045	\$0.044	\$0.043
501-700K	\$0.045	\$0.044	\$0.043	\$0.042

OC-48

Pricing for OC-48 Service is on an ICB basis.

7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.3 SONET

OC-3 - Point-to-Point (PTP)

Channel Terminations: 2

	Installation Charge	Monthly Charge
1 Year Term	\$ 550.00	\$5,260.00
2 Year Term	\$ 550.00	\$5,002.00
3 Year Term	\$ 550.00	\$4,857.00
5 Year Term	\$ 550.00	\$4,508.00
	<u>1 Year</u>	<u>2-3 Year</u>
<u>Mileage</u>	<u>Term</u>	<u>Term</u>
Charge Per Mile		<u>5 Year</u>
0 – 15	\$80.00	\$64.00
15 - 30	\$87.00	\$72.00
30 +	\$105.00	\$85.00

OC-3 – Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

<u>Type of Service</u>	<u>1 Year</u> <u>Term</u>	<u>2-3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
DS-1 Port	\$17.00	\$12.00	\$10.00
DS-3 Port	\$70.00	\$60.00	\$55.00

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.3 SONET – (cont.)

OC-12 - Point-to-Point (PTP)

Channel Terminations: 2

	Installation Charge	Monthly Charge
1 Year Term	\$ 550.00	\$8,229.00
2 Year Term	\$ 550.00	\$8,062.00
3 Year Term	\$ 550.00	\$7,673.00
5 Year Term	\$ 550.00	\$6,950.00

<u>Mileage</u> Charge Per Mile	<u>1 Year</u> <u>Term</u>	<u>2-3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
0 – 15	\$232.00	\$200.00	\$190.00
15 - 30	\$262.00	\$244.00	\$216.00
30 +	\$320.00	\$287.00	\$255.00

OC-12 – Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

<u>Type of Service</u>	<u>1 Year</u> <u>Term</u>	<u>2-3 Year</u> <u>Term</u>	<u>5 Year</u> <u>Term</u>
DS-1 Port	\$17.00	\$12.00	\$10.00
DS-3 Port	\$45.00	\$35.00	\$30.00
OC-3 Port	\$110.00	\$90.00	\$80.00

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.3 SONET – (cont.)

OC-48 - Point-to-Point (PTP)

Channel Terminations: 2

	Installation Charge	Monthly Charge		
1 Year Term	\$ 550.00	ICB		
2 Year Term	\$ 550.00	ICB		
3 Year Term	\$ 550.00	ICB		
5 Year Term	\$ 550.00	ICB		
			1 Year <u>Term</u>	2-3 Year <u>Term</u>
<u>Mileage</u>				5 Year <u>Term</u>
Charge Per Mile				
0 – 15	\$711.00	\$660.00	\$580.00	
15 - 30	\$804.00	\$746.00	\$663.00	
30 +	\$950.00	\$900.00	\$781.00	

OC-48 – Point-to-Multipoint (PTM)

All terms of Point-to-Point Services apply to Point-to-Multipoint with the addition of the following:

<u>Type of Service</u>	1 Year <u>Term</u>	2-3 Year <u>Term</u>	5 Year <u>Term</u>
DS-1 Port	\$17.00	\$12.00	\$12.00
DS-3 Port	\$25.00	\$23.00	\$23.00
OC-3 Port	\$65.00	\$60.00	\$57.00
OC-12 Port	\$235.00	\$220.00	\$202.00

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7.0 PRIVATE LINE SERVICES – (cont.)

7.4 Initial Rates and Charges – (cont.)

7.4.3 SONET – (cont.)

Dedicated Ring

All Dedicated Ring Pricing is on an ICB basis.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.1 FGD Service Description

When the 10XXX or 101XXX access code is used, FGD switching also provides for dialing the digit 0 or 00 for access to the Customer's operator, 911 for access to emergency reporting service, or at the Customer's option, the end-of-dialing digit (#) for cut-through access to the Customer's premises.

A Customer may order 950 or FGD to activate a Customer's designated 950-XXXX access code. This will allow the Company to direct those designated 950-XXXX calls dialed by the Customer's End Users to the Customer's access service. The Customer must be prepared to handle normally dialed FGD calls, as well as calls dialed with the designated 950-XXXX access code which requires the Customer to receive additional address signaling. Such calls will be rated as FGD.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.2 Ordering Procedures

Ordering and provisioning procedures for the Company's Switched Access Service are as set forth in this price list.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service including:

- (a) Customer name and premises address(es).
- (b) Billing name and address (when different from Customer name and address).
- (c) Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.2 Ordering Procedures - (cont.)

8.2.1 Ordering Options for Access Service

Switched Access Service is provided by the Company as trunk-side switched access with equal access capabilities compatible with industry standards for FGD Service.

8.2.1.1 Switched Access Service

When a Customer requests new or additional Switched Access Services, one or more Access Orders may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

When placing an Access Order for service, the Customer shall specify, at a minimum: information for Switched Transport as described in this price list. This information is in addition to the basic Trunkside Switched Access Service arrangement information.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.2 Ordering Procedures - (cont.)8.2.1 Ordering Options for Access Service - (cont.)8.2.1.2 Trunkside Switched Access Service

For Trunkside Switched Access Service ordered in trunks, the Customer shall specify the number of trunks and the end office when Switched Transport and Local Switching options are desired. When ordering trunks to an access tandem or FGD trunks to a Customer-provided tandem, the Customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem or Customer-provided tandem to assist the Company in its own efforts to project further facility requirements. In addition, the Customer shall specify for terminating access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks. The traffic type must also be specified using the same categories as described in this price list, to enable efficient provisioning and billing functions.

When a Customer orders Switched Access Service in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.5 Ordering Procedures - (cont.)

8.2.1 Ordering Options for Access Service - (cont.)

8.2.1.3 LIDB

When the Customer orders LIDB, the Customer must specify the Originating Point Code(s) and Location Identification Code(s) that will access the Company's LIDB per access order.

8.2.1.4 FGD with SS7

When the Customer orders FGD Service with SS7 out of band signaling, the Customer must specify the CCSAC Service required between the Customer's SPOI and the Company's STP location per access order.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.2 Ordering Procedures - (cont.)8.2.2 Order Modifications

The Customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the Customer's use. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

If the modification cannot be made with the normal work force during normal business hours, the Company will notify the Customer. If the Customer still desires the Access Order modification, the Company will schedule a new service date. All charges for Access Order modifications will apply on a per-occurrence basis.

8.0 SWITCHED ACCESS SERVICES -(cont.)8.2 Ordering Procedures - (cont.)8.2.2 Order Modifications – (cont.)

Any increase in the number of Switched Access Service facilities or trunks will be treated as a new Access Order (for the increased amount only).

8.2.2.1 Design Change

The Customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Company personnel of the service ordered and the requested changes to determine what change in the design, if any, is necessary to meet the changes requested by the Customer. Design changes include such things as a change of End User premises within the same serving wire center, the addition or deletion of optional features, functions, or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package.

Design changes do not include a change of Customer premises, End User premises to a different serving wire center or end office switch. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.2 Ordering Procedures - (cont.)8.2.2 Order Modifications - (cont.)8.2.2.1 Design Change - (cont.)

The Company will review the requested change, notify the Customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the Customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

A Design Change Charge will apply, on a per order, per occurrence basis. This charge will also apply to change an incorrect address as long as the new address is in the same wire center as the incorrect address and the change is made prior to the issuance of the Design Layout Report (DLR). If a change of service date is required, the Service Date Change Charge will apply. If the change of End User premises within the same serving wire center is requested, Expedited Order Charges may also apply.

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8.0 SWITCHED ACCESS SERVICES - (cont.)

8.2 Ordering Procedures - (cont.)

8.2.2 Order Modifications - (cont.)

8.2.2.2 Service Date Change

Access Order service dates for the installation of new services or rearrangements of existing services may be changed. A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed, pursuant to this price list.

A new service date may be established that is prior to the original Standard or Negotiated Interval service date if the Company determines it can accommodate the Customer's request without delaying service dates for orders of other Customers.

If the service date is changed to an earlier date, the Customer will be notified by the Company that Expedited Order Charges as set forth in this price list will apply. Such charges will apply in addition to the Service Date Change Charge.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.2 Ordering Procedures - (cont.)

8.2.2 Order Modifications - (cont.)

8.2.2.2 Service Date Change - (cont.)

When, for any reason the Customer indicates that service cannot be accepted on the service date, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the Customer requested service date is more than 120 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.2 Ordering Procedures - (cont.)

8.2.2 Order Modifications - (cont.)

8.2.2.3 Expedited Orders

A Customer may:

- a) when placing an Access Order for service(s), request a service date that is prior to the assigned service date.
- b) request an earlier service date on a pending or negotiated Access Order, and
- c) request a change of End User premises within the same serving wire center.

If the Customer requests an earlier service date and/or a change of End User premises within the same serving wire center, and the Company agrees to provide the service on an expedited basis, an Expedited Order Charge will apply.

When an expedited service date is missed, the Expedited Order Charge will apply unless the missed service date is caused by the Company.

If costs other than additional labor are to be incurred when an Access Order is expedited, the Company will develop, determine and bill the Customer for the additional costs.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.3 Presubscription

Presubscription is a procedure whereby an End User or location provider may select and designate to the Company an interexchange carrier(s) to access, without dialing an access code for calls leaving the local service area of the Company. The interexchange carriers are referred to as the End User's or location provider's primary interexchange carrier. The End User or location provider will be allowed to select a primary interexchange carrier for intraLATA calls and a primary interexchange carrier for interLATA calls.

Should a caller wish to use the services of an interexchange carrier other than the primary interexchange carrier, it is necessary for the caller to dial the necessary access code(s) to reach that interexchange carrier's services.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.3 Presubscription - (cont.)8.3.1 Application of Charges on Presubscription

- (a) End users or location providers placing orders for service will be asked to select a primary interexchange carrier at the time they place an order with the Company for Local Exchange Service. There will be no charge for this selection.
- (b) End users or location providers that choose to change their primary interexchange carrier within one month of the effective date of their new service will not be charged for the change.
- (c) Subsequent to a one month period following installation of Local Exchange Service, for any change in selection, including a change from one access code to another access code for the same interexchange carrier, a nonrecurring charge applies. The nonrecurring charge for a primary interexchange carrier (PIC) change is billed to the End User who is the subscriber to the Local Exchange Service. However, an interexchange carrier may, at its option, may elect to pay the charge for any End User and/or location provider at any time. The nonrecurring charge for a PIC change is set forth in this price list.

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8.0 SWITCHED ACCESS SERVICES - (cont.)8.3 Presubscription - (cont.)8.3.2 Dispute Application for Presubscription

If the End User or location provider disputes a PIC change, the Company will investigate the origin of the change and shall restore the End User or location provider to their previous PIC. If the change was due to Company error, the End User or location provider will be returned to their previous primary interexchange carrier free of charge. If the change was submitted by an interexchange carrier, and the interexchange carrier is unable to produce the signed End User or location provider Letter of Authorization (LOA), the nonrecurring charges will be assessed to the unauthorized interexchange carrier.

If there is a conflict between an End User, a location provider, or their respective agent, on the one hand, and an interexchange carrier on the other hand, over the designation of the primary interexchange carrier, the Company will honor the designation selected by the End User, location provider or their respective agent, regardless of any contractual obligations the End User, location provider or agent may have with one or more interexchange carriers.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.3 Presubscription - (cont.)8.3.2 Dispute Application for Presubscription – (cont.)

If there is a conflict between an End User and/or location provider, on the one hand, and their agent on the other hand, over the designation of the primary interexchange carrier, the Company will honor the designation selected by the End User and/or location provider, regardless of any contractual obligations the End User and/or location provider may have with one or more interexchange carriers or agents.

The nonrecurring charge for an Unauthorized PIC change is set forth in this price list.

8.3.3 Cancellation of Interexchange Participation for Presubscription

If an interexchange carrier elects to discontinue all of its FGD service in the end office, the interexchange carrier is obligated to do the following:

- (a) Notify the Company of the cancellation of their FGD service; and
- (b) Contact all End Users or location providers that are presubscribed to the canceling interexchange carrier as their primary interexchange carrier. Inform these End Users or location providers of the cancellation and request the End Users or location providers to contact the Company to select a new primary interexchange carrier.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.3 Presubscription - (cont.)8.3.3 Cancellation of Interexchange Participation for Presubscription - (cont.)

The Company will bill the canceling interexchange carrier the service order charge for each End User and location provider the interexchange carrier has predesignated to it. Such charge will not apply to the canceling interexchange carrier where the canceling interexchange carrier transfers or assigns its FGD services and the associated 10XXX or 101XXX code to another interexchange carrier in such manner that the Company does not change End User or location provider records or End User and/or location provider PIC designation, or if another interexchange carrier elects to pay the service order charge on behalf of the canceling interexchange carrier.

8.3.4 Interexchange Carrier Initiated Conversions for Presubscription

When an interexchange carrier requests that their End User and/or location provider be changed from one access code to another access code on a mass conversion basis, e.g., an interexchange carrier using two or more PIC designations or an interexchange carrier assuming ownership of another interexchange carrier's End Users and/or location providers etc., charges as set forth in this price list shall apply.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.4 Billing and Jurisdictional Reporting Requirements

The following requirements are in addition to the terms and conditions contained in the general regulations section of this price list.

8.4.1 Obligations of the Customer

The Customer must indicate a projected Percent of Interstate Use (PIU) factor in a whole number (i.e., 1-100) when ordering Switched Access Service. A Customer provided PIU factor is required on each Access Service Request (ASR).

Where jurisdiction can be determined from the call detail, the Company will develop a projected PIU factor from the call detail which will be used to bill the Customer. Where call detail is insufficient to determine the jurisdiction, the Customer will provide a Jurisdictional Report indicating the projected PIU factor. The Company will use the Jurisdictional Report to bill all interstate and intrastate rates and/or nonrecurring charges until the Company receives a revised report from the Customer.

8.4.1.1 Reporting Terminating FGD Service

For terminating access minutes on FGD, the Customer has the following options:

- (1) allow the Company to develop the projected PIU factor; or
- (2) provide the Company with a projected PIU factor. Upon rdering terminating FGD Service, the Company will develop the projected PIU factor until the Company receives a letter from the Customer (by certified U.S. Mail return receipt requested) authorizing the Company to develop the projected PIU factor from a Customer-provided report.

8.0 SWITCHED ACCESS SERVICES - (cont.)8.4 Billing and Jurisdictional Reporting Requirements - (cont.)8.4.1 Obligations of the Customer - (cont.)8.4.1.1 Reporting Terminating FGD Service - (cont.)

Customers who choose to provide a projected PIU factor for terminating FGD access minutes shall supply a percentage in whole number (i.e., a number 0-100). The Company will designate the number obtained by subtracting the projected terminating interstate percentage from 100 as the projected terminating intrastate percentage of use. The projected PIU factor supplied by the Customer is used by the Company to apportion the terminating usage between interstate and intrastate until a revised report is received.

The Customer-provided PIU factor will be used until the Customer reports a different projected PIU factor. No prorating or back billing will be done based on the Jurisdictional Report.

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.4 Billing and Jurisdictional Reporting Requirements - (cont.)

8.4.1 Obligations of the Customer - (cont.)

8.4.1.2 Failure to Report

When the quarterly reports are not supplied by the Customer, the Company will follow the procedures set out in paragraphs (a)-(c).

- a) If the Customer does not supply the reports, the Company will assume the PIU factors to be the same as those provided in the last report. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the PIU factors to be the same as those provided in the order for service.
- b) Upon receipt of the Customer's work papers and summary, the Company will begin using the PIU factors derived from the work papers and summary with the next billing period and will review the work papers and summary submitted within thirty (30) days from receipt of the information.
- c) If after review of the information, it is determined that a billing dispute exists, the Company will continue to use the derived PIU factor and begin audit procedures.

8.0 SWITCHED ACCESS SERVICES – (cont.)8.4 Billing and Jurisdictional Reporting Requirements – (cont.)8.4.1 Obligations of the Customer – (cont.)8.4.1.3 VoIP-PSTN Traffic

a) Scope:

VoIP-PSTN Traffic is the traffic exchanged in Time Division Multiplexing (“TDM”) format that originates and /or terminates in Internet Protocol (“IP”) format. Telecommunications traffic originates and/or terminates in IP format if it originates from and/or terminates to an end-user customer of a service that requires Internet protocol- compatible customer premises equipment. This section governs the identification of toll VoIP-PSTN traffic subject to interstate switched access rates in accordance with the Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) (“FCC Order”). This section establishes the method of distinguishing toll VoIP-PSTN traffic from the Customer’s total intrastate access traffic, so that toll VoIP-PSTN traffic will be billed in accordance with the FCC Order.

8.0 SWITCHED ACCESS SERVICES – (cont.)8.4 Billing and Jurisdictional Reporting Requirements – (cont.)8.4.1 Obligations of the Customer – (cont.)8.4.1.3 VoIP-PSTN Traffic – (cont.)

b) Rating of Toll VoIP-PSTN Traffic:

- i. Originating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable tariffed interstate switched access rates between December 29, 2011 and July 12, 2012.
- ii. Originating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable tariffed intrastate switched access rates between July 13, 2012 and June 30, 2014. (PVU factors described in 8.4.1.3.c) do not apply.)
- iii. Originating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable tariffed interstate switched access rates effective July 1, 2014.
- iv. Terminating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable tariffed interstate switched access rates.
- v. The Company's switched access tariff can be found at the following web address: <https://www.zayo.com/policies/us-tariffs>.

8.0 SWITCHED ACCESS SERVICES – (cont.)8.4 Billing and Jurisdictional Reporting Requirements – (cont.)8.4.1 Obligations of the Customer – (cont.)8.4.1.3 VoIP-PSTN Traffic – (cont.)

c) Calculation and Application of Percent-VoIP-Usage Factor

The Company will determine the number of toll VoIP-PSTN Traffic minutes of use (“MOU”) to which interstate rates will be applied under subsection (b), above, by applying a Percent VoIP Usage (“PVU”) factor to the total intrastate access MOU exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

- i. The Customer will calculate and furnish to the Company a factor (“PVU-Customer”), along with supporting documentation, representing the percentage of the total intrastate access MOU that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format and (b) is received from the Company and terminates in IP format. This PVU-Customer shall be based on verifiable information such as the number of the Customer’s retail VoIP subscriptions in the State (e.g., as reported on the FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information.
- ii. Company will, likewise, calculate a factor (PVU-Company) representing the percentage of the Company’s total intrastate access MOU in the State that the Company originates or terminates in IP format. This PVU-Company shall be based on the number of the Company’s retail VoIP subscriptions in the State as reported on FCC Form 477.

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8.0 SWITCHED ACCESS SERVICES – (cont.)

8.4 Billing and Jurisdictional Reporting Requirements – (cont.)

8.4.1 Obligations of the Customer – (cont.)

8.4.1.3 VoIP-PSTN Traffic – (cont.)

- c) Calculation and Application of Percent-VoIP-Usage Factor – (cont.)
- iii. After the Company verifies the PVU-Customer factor provided by the Customer the Company will use the PVU-Customer and PVU-Company factors to calculate an effective PVU factor that represents the percentage of total access MOU exchanged between the Company and the Customer that is originated or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The PVU factor will be calculated as: $PVU\text{-Customer} + PVU\text{-Company} \times (1 - PVU\text{-Customer})$.
 - iv. In the event that the Company cannot verify the Customer's PVU-Customer factor based upon the information provided by the Customer, the Company will request additional information to support the PVU-Customer. The Customer shall supply reasonably requested additional information and other information used to determine the PVU-Customer factor. If after review of the additional information, the Customer and the Company establish a revised and mutually agreed upon PVU-Customer, the Company will begin using the new factor with the next bill period.

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8.0 SWITCHED ACCESS SERVICES – (cont.)8.4 Billing and Jurisdictional Reporting Requirements – (cont.)8.4.1 Obligations of the Customer – (cont.)8.4.1.3 VoIP-PSTN Traffic – (cont.)

d) Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented, the Company will adjust the Customer's bills to reflect the PVU retroactively to December 29, 2011. In calculating the initial PVU, the Company will take the Customer-specified PVU-Customer into account retroactively to December 29, 2011, provided that the Customer provides the factor to the Company prior to April 15, 2012. If the Customer does not furnish the Company with a PVU-Customer, the Company will utilize a PVU-Customer equal to zero percent.

The initial PVU-Company is equal to zero percent.

e) PVU Factor Updates:

The Customer may update the PVU-Customer factor or the Company may update the PVU-Company factor quarterly using the method set forth in subsection (C)(1), above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January and/or July of each year a revised PVU-Company factor and supporting documentation. Once verified by the Company the revised PVU-Company factor will apply prospectively and serve as the basis for billing until superseded by a new verified factor.

8.0 SWITCHED ACCESS SERVICES – (cont.)8.4 Billing and Jurisdictional Reporting Requirements – (cont.)8.4.1 Obligations of the Customer – (cont.)8.4.1.3 VoIP-PSTN Traffic – (cont.)

f) PVU Factor Verification

- i. Not more than twice in any year, the Company may request from the Customer an overview of the process used to determine the PVU factor(s), the call detail records, description of the method for determining how the Customer's end-users originate and terminate calls in IP format, and other information used to determine the Customer's PVU factor(s) furnished to the Company in order to validate the PVU factor(s) supplied. The Customer shall comply with each such Company request, and shall reasonably supply the requested data and information within 15 days of the Company's request.
- ii. The Company may dispute the Customer's PVU factor(s) based upon:
 - a. A review of the requested data and information provided by the Customer;
 - b. The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477, or state level results based on the FCC's Local Competition Report, or other relevant data;
 - c. A change in a reported PVU factor by more than five percentage points from the preceding quarter.
- iii. If, after review of the data and information, the Customer and the Company establish revised a PVU factor(s), the Company will begin using the revised PUV factor(s) in the next billing cycle.

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8.0 SWITCHED ACCESS SERVICES - (cont.)

8.5 Rates

8.5.1 Application of Rates

The rates associated with Carrier Common Line Service, Switched Transport Service and Local Switching Service are applied to all access minutes of use that originate and terminate at the Company's local switch.

8.5.2 Rate Categories

Following is a description of the rate categories for the facilities required to provide Switched Access Services to the Customer.

8.5.2.1 Carrier Common Line Service

Carrier Common Line Service provides for the use of the Company's common lines by Customers for access to End Users to furnish intrastate telecommunications service.

8.5.2.2 Switched Transport Service

Switched Transport Service provides the transmission facilities between the Customer's premises and the end office switch(es) where the Customer's traffic is switched to originate or terminate its communications

8.0 SWITCHED ACCESS SERVICES - (cont.)

8.5 Rates - (cont.)

8.5.2 Rate Categories – (cont.)

8.5.2.3 Local Switching Service

Local Switching Service provides a switch path from the Company's local subscribers to its local switches.

8.5.2.4 Universal Service Fund

The Universal Service Fund rate will be applied to all intrastate switched access minutes of use.

8.5.3 Rating and Billing of Transport Where More Than One Company is Involved

Switched Access Service to a Customer may involve more than one Company for the provision of transport service. Each Company will provide its portion of transport to the interconnection point with the next Company. The mileage used to calculate charges for the Company's Transport Service will be based on the Company's percentage of network facilities used to provide the service. Other companies involved with the transport service may bill according to their own tariffs or price lists.

8.0 SWITCHED ACCESS SERVICES – (cont.)

8.5 Rates – (cont.)

8.5.4 Carrier Common Line Service Rates

	<u>Rate Per Access Minute</u>
Originating, per access minute	\$0.00850
Non-Ready Line, per access minute	\$0.02500

8.5.5 Originating Switched Transport Service Rates

	<u>Rate Per Access Minute</u>	
	<u>Fixed</u>	<u>Per Mile</u>
Switched Transport	\$0.0003	\$0.0001

8.5.6 Local Switching Service Rates

	<u>Rate Per Access Minute</u>
Originating Local Switching, per access minute	\$0.010000
Terminating Local Switching, per access minute **	

**Terminating rates are located in Section 5.0 of Tariff F.C.C. No. 2 of Zayo Group, LLC, found at the following <https://www.zayo.com/policies/us-tariffs>.

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8.0 SWITCHED ACCESS SERVICES – (cont.)

8.5 Rates – (cont.)

8.5.7 Service Date Change Charge

	<u>Non-Recurring Charge</u>
Per Order	\$40.00

8.5.8 Design Change Charge

	<u>Non-Recurring Charge</u>
Per Order	\$50.00

8.5.9 Expedited Order Charge

	<u>Non-Recurring Charge</u>
Per Order	\$35.00

8.5.10 Presubscription Rates and Charges

	<u>Non-Recurring Charge</u>
PIC Change, per line	\$5.00
Unauthorized PIC Change, per line	\$20.00
Interexchange Initiated Conversion, per line	\$10.00

8.5.11 800 Database Access Service

(D)
(D)

For the current database query rates see F.C.C. Tariff No. 2 of Zayo Group, LLC located at the following web address: <https://www.zayo.com/policies/us-tariffs>.

(N)
(N)

9.0 FOREIGN EXCHANGE SERVICE)

9.1 Application to Foreign Exchange Service

This section contains the regulations and rates applicable to the provision of Foreign Exchange Service by Zayo Group, LLC..

9.2 General

Foreign Exchange Service (FX) is a product for the delivery of dial tone from an exchange (or central Office) other than the exchange (or central office) from which the customer would normally be served.

The Customer's exchange, where the service is to terminate, (i.e. the central office which serves the customer's premise) can be, but does not have to be contiguous to the Foreign Exchange office. The exchange may be located geographically anywhere, as long as the exchange is found on the list of "Foreign Exchange Areas Served" maintained by the Zayo Group, LLC. Product Manager.

All types of line products are available over FX. These include: Lines, Basic Business Line, PBX Interface, Enhanced Business Service, Hybrid Line, Virtual Private Exchange, Trunks and ISDN-PRI.

Foreign Exchange Service where the NXX is outside the rate center may not be accurately displayed or routed for purposes of 911 calls. All customers will therefore be required to have local telephone service provided by either the Company, or any other certified local exchange provider, to enable 911 calls to be routed over the associated local lines or trunks.

9.2.1 Market Expansion Service

Market Expansion Service is an inbound foreign exchange service where a customer can have telephone numbers from rate centers outside the customer's geographic exchange area (foreign rate centers) on the same T1. Market Expansion Service customers must subscribe to Zayo's ISDN PRI, Business Trunks or Value Trunks service. Since Market Expansion Service is an inbound only service, all outbound calls originated from a Market Expansion customer will be charged at the applicable usage rates based upon the customer's home rate center.

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9.0 FOREIGN EXCHANGE SERVICE – (cont.)

9.3 Initial Rates and Charges

Salt Lake City To:
Rate Per DS-1

<u>City</u>	<u>Installation Charge</u>	<u>1 Year Term</u>	<u>3 Year Term</u>	<u>5 Year Term</u>
Park City	\$650.00	\$300.00	\$300.00	\$300.00
Tooele	\$650.00	\$300.00	\$300.00	\$300.00
Logan	\$650.00	\$300.00	\$300.00	\$300.00
St. George	\$650.00	\$875.00	\$875.00	\$875.00

Virtual Foreign Exchange

Virtual Foreign Exchange is only available when a single switch serves both Foreign Exchange Rate Centers.

Salt Lake City To:

Per DS-0			Per DS-1		
<u>City</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>City</u>	<u>Installation Charge</u>	<u>Monthly Rate</u>
Ogden	\$20.00	\$12.50	Ogden	\$300.00	\$300.00
Provo	\$20.00	\$12.50	Provo	\$300.00	\$300.00
Orem	\$20.00	\$12.50	Orem	\$300.00	\$300.00

Market Expansion Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Initial Rate Center	\$ 75.00	\$ 150.00
Each Additional Rate Center	\$ 75.00	\$ 50.00

These rates are in addition to the monthly rate of the service the FX is requested for (i.e. Lines, Basic Business Line, PBX Interface, Trunks and ISDN-PRI).

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10.0 DATA SERVICES

10.1 Application to Data Services

This section contains particular regulations, rates and charges applicable to the provision of Zayo Data Services including Frame Relay, Transparent LAN Service and Asynchronous Transfer Mode (ATM).

10.2 Frame Relay Service

Zayo's Frame Relay product offers an alternative to traditional point-to-point networks for WAN connectivity. Frame Relay service provides multi-point, wide-area connectivity using frame relay packet technology that reduces the connection costs of distributed data networks. This service allows bridges, routers, frame relay access devices and other equipment to connect multiple sites.

The components of Zayo's Frame Relay service for each customer location/site are the connection between the customer's premise and Zayo's nearest point-of-presence at a pre-specified speed, an assigned port on Zayo's frame relay switch, and use of Zayo's frame relay network all the way to the destination point. Frame Relay offers a choice of interface speeds, which can be different for multiple locations. They range from 56K to 1.536 Mbps.

10.3 Transparent LAN Service (TSL)

Transparent LAN (TSL) is a service that connects two or more customer locations at very high speed, typically 10 Mbps to 100 Mbps. TSL service is a full service data connection. Included in the TSL service is point-to-point connectivity, installed customer premise equipment, and the monitoring of the customer's network to ensure connectivity.

TSL allow the Customer to create wide-area networks (WAN) by connecting their campus LAN to a native LAN interface from a public network service provider.

10.0 DATA SERVICES – (cont.)

10.4 Asynchronous Transfer Mode (ATM)

Asynchronous Transfer Mode (ATM) is a high speed service for the delivery of data, voice and video. ATM allows the Customer to connect multiple sites together in a network with a single physical connection at each location, through the use of ATM virtual circuits. Each virtual circuit can provide the unique Quality of Service (QoS) for the applications.

ATM delivers data in 53 byte cells similar to data transport via packets such as frame relay. ATM cell size of 53 bytes is constant and is ideal for mixing services with different characteristics onto a single facility.

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10.0 DATA SERVICES – (cont.)

10.5 Initial Rates and Charges

10.5.1 Frame Relay Port

ICI Frame Relay Port
Pricing

Speed	Installation Monthl	
56/64k	\$200	\$133
128k	\$300	\$284
256k	\$300	\$369
384k	\$300	\$464
512k	\$300	\$660
768k	\$400	\$890

ZAYO Frame Relay Port
Pricing

Speed	Installation Monthl	
56/64k	\$200	\$95
128k	\$300	\$205
256k	\$300	\$260
384k	\$300	\$290
512k	\$300	\$335
768k	\$400	\$380

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10.0 DATA SERVICES – (cont.)

10.5 Initial Rates and Charges – (cont.)

10.5.2 Transparent LAN Service Port (TLS)

TLS Port Pricing

Speed	Installation	
		Monthl
10 Base-T	\$2,000	\$3,350
Eth		
Fast Eth	\$2,000	\$3,350
40		
M Fast	\$2,500	\$6,350
FDDI		
40M	\$2,000	\$3,350
FDDI	\$2,500	\$6,350

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10.0 DATA SERVICES – (cont.)

10.5 Initial Rates and Charges – (cont.)

10.5.3 Asynchronous Transfer Mode (ATM) Port

ATM Port Pricing

Speed	Installation Charge	Monthly Charge
DS1	\$500	\$700
DS3	\$1,500	\$3,000
OC3c	\$2,000	\$6,000

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10.0 DATA SERVICES – (cont.)

10.5 Initial Rates and Charges – (cont.)

10.5.4. Permanent Virtual Circuits (PVC)

Full Duplex PVC Pricing

PVC Cost Co Mbps Components per			0 - 1.5 6 M		2 - 4 5 M		50 - 1 40 M	
Region	QoS	Product	CIR/MCR Burst/PCR		CIR/MCR Burst/PCR		CIR/MCR Burst/PCR	
InterLA TA	(CBR)	ATM	\$700.00	\$300.00	\$475.00	\$200.00	\$390.00	\$130.00
	(ABR)	VPL	\$500.00	\$200.00	\$350.00	\$100.00	\$300.00	\$100.00 n/a
	(VBR-nrt)							
	(ABR)	ATM	\$800.00		n/a	n/a		n/a
		Data	\$500.00	\$200.00	\$350.00	\$100.00	\$300.00	\$100.00
IntraLA TA	(CBR)	ATM VPL	\$75.00	\$40.00	\$35.00	\$25.00	\$14.00	\$8.00
	(ABR)	ATM	\$40.00	\$40.00	\$18.00	\$12.00	\$8.00	\$6.00 n/a
	(VBR-nrt)		\$70.00		n/a	n/a		n/a
	(ABR)	Data Frame	\$40.00	\$40.00	\$18.00	\$12.00	\$8.00	\$6.00

* Quality of Service Options:

- Constant Bit Rate (CBR) - Voice and Video
- Variable Bit Rate-real time (VBR-rt) - Compressed Voice
- Variable Bit Rate-non real time (VBR-nrt) - Priority Data
- Available Bit Rate (ABR) - Data

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10.0 DATA SERVICES – (cont.)

10.5 Initial Rates and Charges – (cont.)

10.5.5 NetTrends (Web Based Customer Network Monitoring Tool)

Monthly Charge per PVC: \$10.00

Installation Charge per PVC: \$20.00

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11.0 CUSTOM T-1 SERVICE

11.1 Application to Custom T-1 Service

This section contains particular regulations, rates and charges applicable to the provision of Zayo Group, LLC's Custom T-1 Service.

11.2 Description

Custom T-1 Service is designed to assist customers in optimizing the efficiency of their phone system by allowing multiple services to be provisioned over the same T-1. The services offered through Custom T-1 Service, in addition to the Local Exchange Service, include Advantage Dedicated Long Distance, Frame Relay, and Internet over Frame Relay.

11.3 Rates and Charges

11.3.1 Advantage Dedicated Long Distance Additive

A minimum number of lines or trunks is required in order to subscribe to a Custom T-1 service additive, and current tariffed Local Exchange Service rates will continue to apply to all lines and trunks in addition to the rates listed for Advantage Dedicated Long Distance.*

Installation Monthly Rate

Per Channel Current tariffed usage rates for Advantage Long Distance

11.0 CUSTOM T-1 SERVICE (cont.)

11.3 Rates and Charges (cont.)

11.3.2 Frame Relay Facility Termination Additive

A minimum number of lines or trunks is required in order to subscribe to a Custom T-1 service additive, and current tariffed Local Exchange Service rates will continue to apply to all lines and trunks in addition to the rates listed for Frame Relay Facility Termination.*

<u>Installation</u>	<u>Monthly</u>
	<u>Rate</u>
\$30.00	\$15.00, plus current tariffed Frame Relay Port charges
	Per Channel

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12.0 PROMOTIONAL OFFERINGS

12.1 ISDN-PRI Service

During a promotional period from July 3, 2000 through August 31, 2000, business customers subscribing to a 3- or 5-year contract for ISDN-PRI Service will receive a waiver of the installation charge. This waiver is available where service is technically feasible and facilities are available.

12.2 Digital Trunk Service

During a promotional period from September 1, 2000 through September 30, 2000, business customers subscribing to a 1, 2, 3, or 5-year contract for Digital Trunk Service will receive a waiver of the installation charge. This waiver is available where service is technically feasible and facilities are available.